



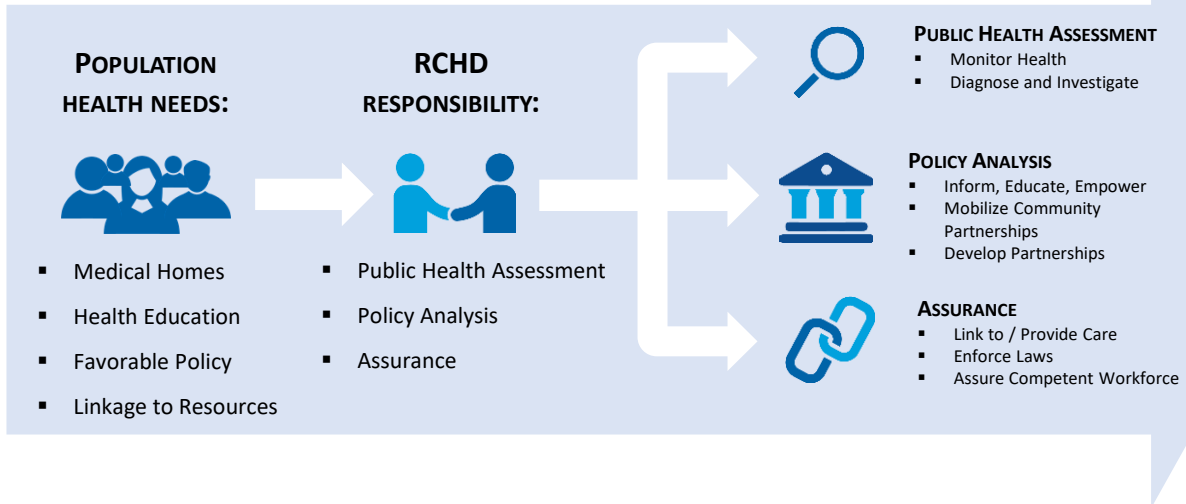
Building A Culture of Health

2018 Population Health Model and Clinical Service Summary

Richmond City Health District is working hard to align its efforts with partners across sectors and create change with communities.



RCHD | Population Health Model

Uniquely positioned to connect Richmond residents to quality, comprehensive care



2018 | Taking Additional Strides Towards Population Health

Extending satellite office capacity for Family Planning, partnering with comprehensive medical providers for Maternity services, and expanding patient navigation services and coordination

Area:	Service:	2018 Initiatives: ¹
 Clinical Services	Family Planning	<ul style="list-style-type: none">Expanded service capacity at Southwood Resource Center; ongoing service at 7 additional satellite offices²New patient navigation and linkage to care provided by Daily Planet Health Services
	Maternal Child Health	<ul style="list-style-type: none">Partnering with Bon Secours and VCU Health to provide patients with access to comprehensive maternity care³
	Communicable Disease Detection and Prevention	<ul style="list-style-type: none">Ongoing infectious disease and immunization-related servicesExpanded capacity for STI-related clinical services
 Care Coordination	Patient Navigation	<ul style="list-style-type: none">Existing and New Patient Navigation with emphasis on: Financial Screening, Pregnancy Verification, Interpretation Services, Insurance Eligibility, Scheduling Assistance
	Safety Net Support	<ul style="list-style-type: none">Interpretation services for Maternity patients at Bon SecoursProviding technical expertise for partner providers

¹ Initiatives will take effect October 1st, 2018. Pilot programs for Family Planning and Maternity were initiated in July, 2018

² Family Planning Services will continue to be offered at all Resource Centers, they will no longer be offered at the clinic on 400 E Cary St.

³ A dedicated navigation team was established to connect future patients with Bon Secours or VCU Health; Maternity services will no longer be offered at the 400 E. Cary Street clinic