



Commission for Architectural Review

Application for Certificate of Appropriateness

900 E. Broad Street, Room 510
Richmond, VA 23219 | (804)-646-6569
www.rva.gov/planning-development-review/commission-architectural-review



Property (location of work)

Address: _____

Historic District: _____

Applicant Information

Billing Contact

Name: _____

Email: _____

Phone: _____

Company: _____

Mailing Address: _____

Applicant Type: Owner Agent Lessee

Architect Contractor

Other (specify): _____

Owner Information

Billing Contact

Same as Applicant

Name: _____

Email: _____

Phone: _____

Company: _____

Mailing Address: _____

****Owner must sign at the bottom of this page****

Project Information

Project Type: Alteration Demolition New Construction (Conceptual Review Required)

Project Description (attach additional sheets if needed):

Acknowledgement of Responsibility

Compliance: If granted, you agree to comply with all conditions of the certificate of appropriateness (COA). Revisions to approved work require staff review and may require a new application and approval from the Commission of Architectural Review (CAR). Failure to comply with the conditions of the COA may result in project delays or legal action. The COA is valid for one (1) year and may be extended for an additional year, upon written request and payment of associated fee.

Requirements: A complete application includes all applicable information requested on checklists available on the CAR website to provide a complete and accurate description of existing and proposed conditions, as well as payments of the application fee. Applications proposing major new construction, including additions, should meet with staff to review the application and requirements prior to submitting an application. Owner contact information and signature is required. Late or incomplete applications will not be considered.

Zoning Requirements: Prior to Commission review, it is the responsibility of the applicant to determine if zoning approval is required an application materials should be prepared in compliance with zoning.

Signature of Owner _____ Date _____

Certificate of Appropriateness

Application Instructions

In advance of the application deadline, please contact staff to discuss your project, application requirements, and if necessary, to make an appointment to meet with staff for a project consultation. The CAR website has additional project guidance and required checklists: www.rva.gov/planning-development-review/commission-architectural-review

Staff Contact: (804)-646-6569 | alex.dandrige@rva.gov | alyson.oliver@rva.gov

Submission Instructions

Certain exterior work can be administratively approved by Staff. Please contact staff via email with the project address in the subject line. Submit the following items via email to staff:

- One (1) signed and completed application (PDF) – property owner's signature required
- One (1) copy of supporting documentation, as indicated on appropriate checklist (PDF)
- Application fee, if required, will be invoiced via the City's Online Permit Portal. Payment of the fee must be received before the application will be scheduled. Please see fee schedule brochure available on the CAR website for additional information.
- **Application deadlines are firm.** All materials must be submitted by the deadline to be considered at the following Commission meeting. Designs must be final at the time of application; revisions will not be accepted after the deadline. Incomplete and/or late applications will not be placed on that month's agenda.
- A complete application includes a signed application form, related checklist, legible plans, drawings, elevations, material specifications, and payment of the required fee as described in Sec. 30-930.6(b).
- The Commission will not accept new materials, revisions, or redesigns at the meeting. Deferral until the following month's meeting may be necessary in such cases to allow for adequate review by staff, Commissioners, and public notice, if required.

Meeting Schedule and Application Due Dates

- The CAR meets on the fourth Tuesday of each month, except for December when it meets on the third Tuesday.
- The hearing of applications starts at 4:00pm via Microsoft Teams. The owner and/or applicant is encouraged to attend the meeting.
- All applications are due at 12 noon the Friday after the monthly CAR meeting, except in December, when applications are due the following Monday. For a list of meeting dates and submission deadline dates for each meeting please visit www.rva.gov/planning-development-review/commission-architectural-review or contact staff.
- Exception: Revisions to applications that have been deferred or conceptually reviewed at a CAR meeting can be submitted nine (9) business days after that meeting in order to be reviewed at the following meeting. Please contact staff to confirm this date.

Fees

- **Full Demolition:** \$1,500
- **New construction/addition to a building other than for a single- or two-family dwelling or accessory building, including multi-family or mixed-use developments:** \$500
- **New construction/addition to a single- or two-family dwelling, or accessory building:** \$250
- **Amendments to previous certificates of appropriateness (COAs) concerning non-structural alterations, changes to signage, and changes to plans:** \$150
- **Extension of a certificate of appropriateness (COA):** \$25

Commission of Architectural Review Guidelines for Administrative Approval of Window Replacement

Introduction: Windows help define a building's style and architectural character. The variation of styles and sizes of windows are reflected in the wide variety of architectural styles and periods of construction within City Old and Historic Districts. Windows are often an important, character-defining feature and their maintenance and preservation can be essential to retaining the overall historic appearance of a building. These guidelines shall serve as a supplement to and be deemed consistent with the *Old and Historic District Handbook and Design Review Guidelines (Guidelines)*.

The purpose of this document is to reiterate the *Guidelines* for the treatment of historic windows and to define the limited circumstances under which window replacements can be approved by staff without approval of a Certificate of Appropriateness by the Commission of Architectural Review.

In keeping with the *Guidelines*, windows should be repaired not replaced. Staff recommends applicants contact a window restoration specialist prior to beginning any project involving window repairs. Proper maintenance including adequately painted surfaces, intact caulk and glazing putty, and the installation of weather-stripping will ensure that all joints are tight and sealed to prevent water damage and prolong the life of historic wood windows. The installation of storm windows can further protect historic windows and improve their thermal value. The installation of storm windows can be administratively approved.

Though often considered a necessary update for older buildings, replacing original windows in most cases is not appropriate in City Old and Historic Districts and will not be approved by staff.

A. Items that do not meet the *Guidelines* and will not be approved:

1. The replacement of historic wood or steel windows that can be repaired.
2. The use of synthetic materials, such as vinyl.
3. New window openings or changes to existing openings.
4. The removal of any historic fabric, including window trim.
5. New windows with grid-between-glass, interior or exterior muntins only.

B. Items that will be considered for administrative approval:

1. Replacement of missing or already replaced windows. (See Section C for additional information.)

2. Replacement windows that fit the existing window openings without altering the size or shape of the opening or damaging any historic features.
3. Re-opening of filled-in windows that return window openings to their original dimension and the installation of an appropriate window configuration that is based on physical or documentary evidence.

Any new windows must be the same material as the historic windows or be historically appropriate wood, aluminum clad wood, or steel for industrial and commercial buildings, and must correspond to the dimensions of the opening and the documented muntin configuration of the historic windows, and must meet the Replacement Window Requirements presented below.

C. Replacement Window Requirements:

1. Documentation has been submitted that demonstrates the windows to be replaced are beyond repair. Documentation includes: photographs that show the overall condition of the windows, details of the deterioration and damage, and a complete window assessment form (see below) that accounts for all windows to be replaced.
2. The replacement windows match the number, location, size, and glazing pattern of the historic windows.
3. The replacement windows match the original windows in material, depth of reveal, muntin configuration, the reflective quality or color of the glazing, and the appearance of the frame and sash.
4. The replacement windows have the same lite configuration as the existing window based on physical evidence or photographic documentation of historic windows. The replacement windows must have true or simulated divided lites with interior and exterior muntins and spacer bars between the glass.
5. The replacement windows have clear glass with non-reflective coatings or tinting.

D. Items delegated for staff review

The Window Replacement guidelines, through adoption by the Commission, shall constitute items delegated by the Commission of Architectural Review for administrative review to Commission staff in accordance with Sec. 30-930.6(h) of the Code of the City of Richmond. Unless the Commission Secretary deems it desirable, for particular reasons, to present the items listed below to the Commission for review, Commission staff may approve them administratively. All such approvals shall be reported monthly to the Commission in accordance with Sec. 30-930.6(h).

Administrative approvals may be granted for proposed window replacement projects as follows:

1. The proposed windows meet the replacement window requirements identified in Section C, numbers 1-5.
2. State and/or Federal Rehabilitation Tax Credit projects that have been granted Part II approval by the Virginia Department of Historic Resources.

E. Adoption and Effect

These administrative approval guidelines were adopted by the Commission of Architectural Review on September 25, 2018. The adoption and implementation of these guidelines shall be consistent with Sec. 30-930.6(h) of the Code of the City of Richmond. These guidelines are deemed to be consistent with and a supplement to the *Old and Historic District Handbook and Design Review Guidelines*. These guidelines shall be in full effect and force until amended or rescinded by the Commission.



COMMISSION OF ARCHITECTURAL REVIEW

WINDOW ASSESSMENT FORM

Windows add light to the interior of a building, provide ventilation and allow a visual link to the outside. Windows also help define a building's style. The wide variation in styles and sizes of windows reflects a wide variety of architectural styles and periods of construction within Old and Historic Districts. If properly maintained, historic wood windows can last indefinitely and can be retrofitted for energy efficiency.

Applicants proposing to replace any windows visible from a public right of way must complete a window assessment. This information is used to evaluate whether the condition of historic windows requires repair or replacement. Only complete applications can be reviewed, incomplete applications could be put on hold and delay the review process.

Instructions

Fill in the following table using one line per window. Use the repair class information below to complete the Window Assessment section of the table. Enter a 1, 2, or 3 depending on the level of repair required. For example, if Repair Class 2 repairs are required, enter a 2 in the table. If the element is missing, enter a 4 in the table. Please refer to the labeled window diagram on the next page when filling in the table.

The following must also be submitted with the application:

- Photographs or drawings of each building elevation, with the window opening labeled (corresponding to the table).
- A labeled photograph of each window.
- Close up photographs of damaged or deteriorated elements.
- Information on any proposed window product or replacement window including material, measurements, and pictures.
- Indication that the applicant contacted a window repair specialist.

Repair Class 1: Routine Maintenance

Window elements are structurally and operationally sound and only require minor maintenance to return to "like new" condition. The type of work required can include: removal of paint build-up, replacing cracked and missing putty, replacing broken panes, weather-stripping, replacing sash cords or chains, and repainting.

Repair Class 2: Stabilization

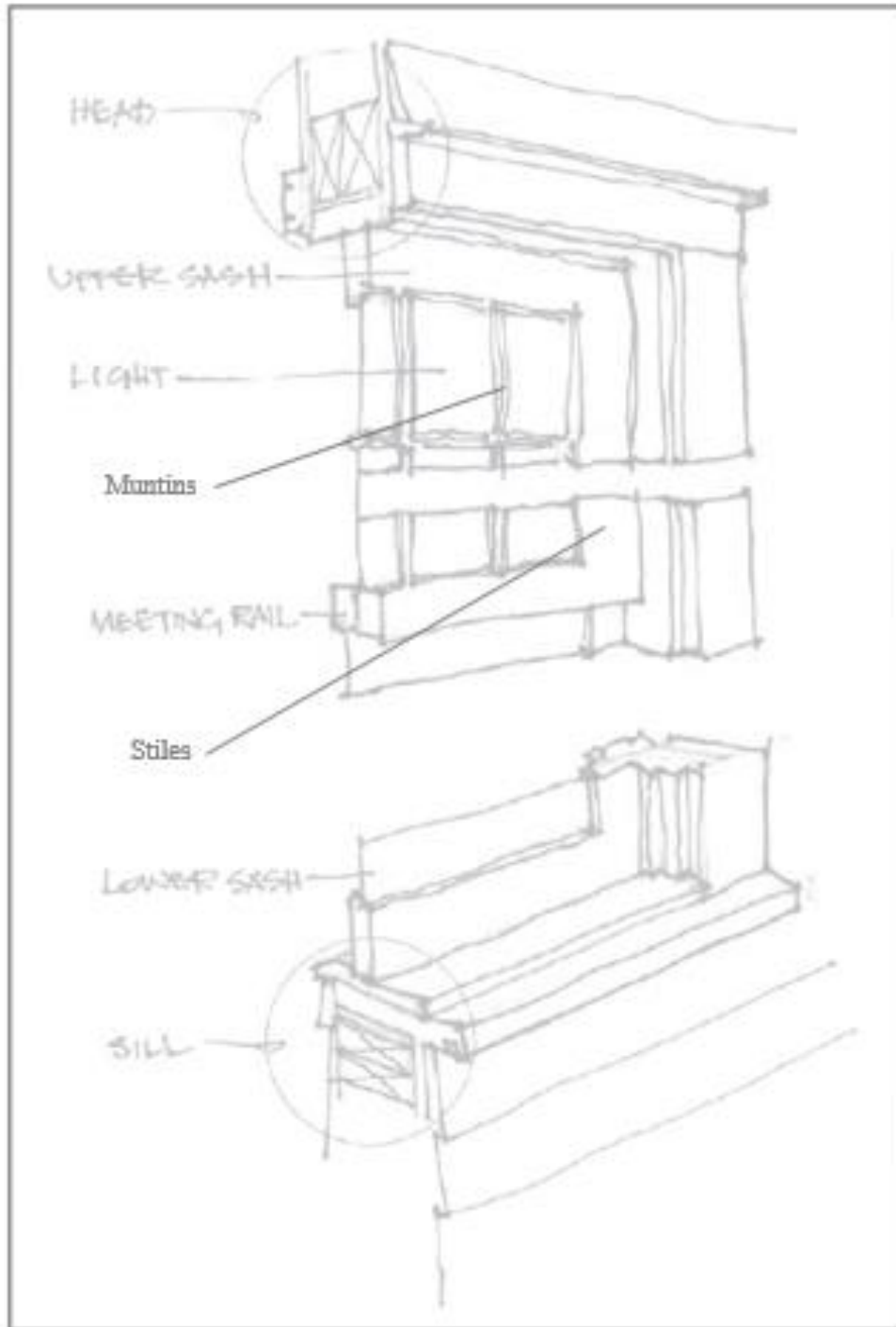
Window elements possess some degree of physical deterioration including surface weathering and water damage that requires repair and protection from further damage. The type of work required can include: strengthening and stabilizing rotting or weathered wood with an epoxy, waterproofing damaged wood, filling surface cracks and holes with putty, and repainting stabilized components.

Repair Class 3: Splices and Parts Replacement

Sections of the window are so badly deteriorated that they cannot be stabilized and need to be replaced while still maintaining some of the original materials. The type of work required can include: replacing deteriorated parts with matching pieces, or splicing new wood into existing pieces.

Repair Class 4: Potential Replacement

Individual window element is missing or cannot be salvaged due to complete damage.





COMMISSION OF ARCHITECTURAL REVIEW

WINDOW ASSESSMENT FORM

Property Address: _____

Window Information				General Condition				Window Assessment							Proposed treatment
Window #	Style	Width and Height	Material	Paint condition?	Square?	Operable?	Missing or broken panes?	Sill and Lintel	Jambs	Rails	Stiles	Muntins	Panes and Glazing Putty	Total Value	
Ex.	Double-hung 2/2	36" x 78"	Wood	Poor	Yes	No	Yes	2	1	2	1	1	3	10	Replace and reglaze broken panes, waterproof and repaint wood.
F1	Double Hung	34 x 62	Wood	Poor	No	NO		4	4	4	4	4	4	24	replace All windows
F2&3	X	34 x 62	X	X	X	NO		4	4	4	4	4	4	24	
B1	X	35 x 53	X	X	X			4	4	4	4	4	4	24	
B2&3	X	35 x 53	X	X	X			4	4	4	4	4	4	24	
B4	X	23 x 45	X	X	X			4	4	4	4	4	4	24	



Proposal - Detailed

Pella Window and Door Showroom of Richmond
9830 Mayland Dr. Ste A
Richmond, VA 23233
Phone: (804) 381-5693 Fax: (804) 750-1057

Sales Rep Name: Adcock, Carl
Sales Rep Phone: 585-429-0826
Sales Rep E-Mail: cadcock@pella386.com
Sales Rep Fax:

Customer Information	Project/Delivery Address	Order Information
Carl Adcock li Primary Phone: Mobile Phone: Fax Number: E-Mail: Contact Name: Great Plains #: 15068297 Customer Number: 1009119587 Customer Account: 1005169613	Megan Zapeic Lot # County: Owner Name: Owner Phone:	Quote Name: LS- DH Order Number: 777 Quote Number: 15114820 Order Type: Installed Sales Wall Depth: Payment Terms: Tax Code: Cust Delivery Date: None Quoted Date: 2/9/2022 Contracted Date: Booked Date: Customer PO #:

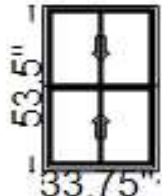
Line #	Location:	Attributes
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10 Kitchen

Lifestyle, Double Hung, 33.75 X 53.5, Without HGP, White

Qty

2



Viewed From Exterior

Rough Opening: 34 - 1/2" X 54 - 1/4"

PK #
2107

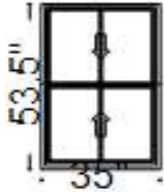
1: Non-Standard Size Double Hung, Equal
Frame Size: 33 3/4 X 53 1/2
General Information: No Package, Without Hinged Glass Panel, Clad, Pine, 5", 3 11/16", Jambliner Color: Gray
Exterior Color / Finish: Standard Enduraclad, White
Interior Color / Finish: Prefinished White Paint Interior
Glass: Insulated Low-E Advanced Low-E Insulating Glass Argon Non High Altitude
Hardware Options: Cam-Action Lock, White, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor
Screen: Full Screen, White, InView™
Performance Information: U-Factor 0.30, SHGC 0.27, VLT 0.50, CPD PEL-N-35-00426-00003, Performance Class LC, PG 35, Calculated Positive DP Rating 35, Calculated Negative DP Rating 35, Year Rated 08|11, Clear Opening Width 30.562, Clear Opening Height 23.5, Clear Opening Area 4.987549, Egress Does not meet typical United States egress, but may comply with local code requirements
Grille: SDL, No Custom Grille, 7/8", Traditional (2W1H / 2W1H)
Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 175".

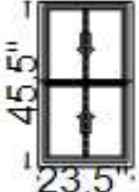
COILONLY01 - Coil wrap pocket single unit
INSTPOCKET00 - Pocket Install single window

Qty 1

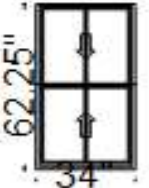
Qty 1

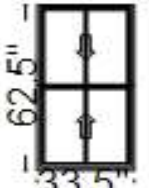
For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

Line #	Location:	Attributes	
15	Kitchen	Lifestyle, Double Hung, 35 X 53.5, Without HGP, White	Qty 1
	 <p>Viewed From Exterior Rough Opening: 35 - 3/4" X 54 - 1/4"</p> <p>PK # 2107</p>	<p>1: Non-Standard Size Double Hung, Equal Frame Size: 35 X 53 1/2 General Information: No Package, Without Hinged Glass Panel, Clad, Pine, 5", 3 11/16", Jambliner Color: Gray Exterior Color / Finish: Standard Enduraclad, White Interior Color / Finish: Prefinished White Paint Interior Glass: Insulated Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Cam-Action Lock, White, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor Screen: Full Screen, White, InView™ Performance Information: U-Factor 0.30, SHGC 0.27, VLT 0.50, CPD PEL-N-35-00426-00003, Performance Class LC, PG 35, Calculated Positive DP Rating 35, Calculated Negative DP Rating 35, Year Rated 08 11, Clear Opening Width 31.812, Clear Opening Height 23.5, Clear Opening Area 5.191542, Egress Does not meet typical United States egress, but may comply with local code requirements Grille: SDL, No Custom Grille, 7/8", Traditional (2W1H / 2W1H) Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 177".</p>	
		COILONLY01 - Coil wrap pocket single unit	Qty 1
		INSTPOCKET00 - Pocket Install single window	Qty 1

Line #	Location:	Attributes	
20	Back Hall	Lifestyle, Double Hung, 23.5 X 45.5, Without HGP, White	Qty 1
	 <p>Viewed From Exterior Rough Opening: 24 - 1/4" X 46 - 1/4"</p> <p>PK # 2107</p>	<p>1: 23.545.5 Double Hung, Equal Frame Size: 23 1/2 X 45 1/2 General Information: No Package, Without Hinged Glass Panel, Clad, Pine, 5", 3 11/16", Jambliner Color: Gray Exterior Color / Finish: Standard Enduraclad, White Interior Color / Finish: Prefinished White Paint Interior Glass: Insulated Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Cam-Action Lock, White, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor Screen: Full Screen, White, InView™ Performance Information: U-Factor 0.30, SHGC 0.27, VLT 0.50, CPD PEL-N-35-00426-00003, Performance Class LC, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08 11, Clear Opening Width 20.312, Clear Opening Height 19.5, Clear Opening Area 2.750583, Egress Does not meet typical United States egress, but may comply with local code requirements Grille: SDL, No Custom Grille, 7/8", Traditional (2W1H / 2W1H) Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 138".</p>	
		INSTSILLNOSE - Sill Nose or Brickmould Replacement per Side	Qty 1
		SILLNOSE - Sill nose or Brickmould material per side	Qty 1
		INSTPOCKET00 - Pocket Install single window	Qty 1
		COILONLY01 - Coil wrap pocket single unit	Qty 1

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

Line #	Location:	Attributes	
25	Office	Lifestyle, Double Hung, 34 X 62.25, Without HGP, White	<u>Qty</u> 1
 <p>Viewed From Exterior Rough Opening: 34 - 3/4" X 63"</p> <p>PK # 2107</p> <p>1: Non-Standard SizeNon-Standard Size Double Hung, Equal Frame Size: 34 X 62 1/4 General Information: No Package, Without Hinged Glass Panel, Clad, Pine, 5", 3 11/16", Jambliner Color: Gray Exterior Color / Finish: Standard Enduraclad, White Interior Color / Finish: Prefinished White Paint Interior Glass: Insulated Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Cam-Action Lock, White, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor Screen: Full Screen, White, InView™ Performance Information: U-Factor 0.30, SHGC 0.27, VLT 0.50, CPD PEL-N-35-00426-00003, Performance Class LC, PG 35, Calculated Positive DP Rating 35, Calculated Negative DP Rating 35, Year Rated 08 11, Clear Opening Width 30.812, Clear Opening Height 27.875, Clear Opening Area 5.964476, Egress Meets Typical 5.7 sqft (E) (United States Only) Grille: SDL, No Custom Grille, 7/8", Traditional (2W1H / 2W1H) Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 193".</p>			
		INSTSILLNOSE - Sill Nose or Brickmould Replacement per Sice	Qty 1
		SILLFULL - Sill replacement material per window	Qty 1
		INSTPOCKET00 - Pocket Install single window	Qty 1
		COILONLY01 - Coil wrap pocket single unit	Qty 1

Line #	Location:	Attributes	
30	Master Bedroom	Lifestyle, Double Hung, 33.5 X 62.5, Without HGP, White	<u>Qty</u> 2
 <p>Viewed From Exterior Rough Opening: 34 - 1/4" X 63 - 1/4"</p> <p>PK # 2107</p> <p>1: Non-Standard SizeNon-Standard Size Double Hung, Equal Frame Size: 33 1/2 X 62 1/2 General Information: No Package, Without Hinged Glass Panel, Clad, Pine, 5", 3 11/16", Jambliner Color: Gray Exterior Color / Finish: Standard Enduraclad, White Interior Color / Finish: Prefinished White Paint Interior Glass: Insulated Low-E Advanced Low-E Insulating Glass Argon Non High Altitude Hardware Options: Cam-Action Lock, White, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor Screen: Full Screen, White, InView™ Performance Information: U-Factor 0.30, SHGC 0.27, VLT 0.50, CPD PEL-N-35-00426-00003, Performance Class LC, PG 35, Calculated Positive DP Rating 35, Calculated Negative DP Rating 35, Year Rated 08 11, Clear Opening Width 30.312, Clear Opening Height 28, Clear Opening Area 5.894, Egress Meets Typical 5.7 sqft (E) (United States Only) Grille: SDL, No Custom Grille, 7/8", Traditional (2W1H / 2W1H) Wrapping Information: No Exterior Trim, 3 11/16", 5", Factory Applied, Pella Recommended Clearance, Perimeter Length = 192".</p>			
		INSTSILLNOSE - Sill Nose or Brickmould Replacement per Sice	Qty 1
		SILLFULL - Sill replacement material per window	Qty 1
		INSTPOCKET00 - Pocket Install single window	Qty 1

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

COILONLY01 - Coil wrap pocket single unit

Qty 1

Thank You For Your Interest In Pella® Products

PELLA WARRANTY:

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](https://www.pella.com/insynctive). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at pella.com.

ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS. You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit www.pella.com/arbitration or e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE PELLA.COM/ARBITRATION. DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER PELLA.COM/ARBITRATION.

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC).

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to www.pella.com/performance.

TERMS & CONDITIONS:



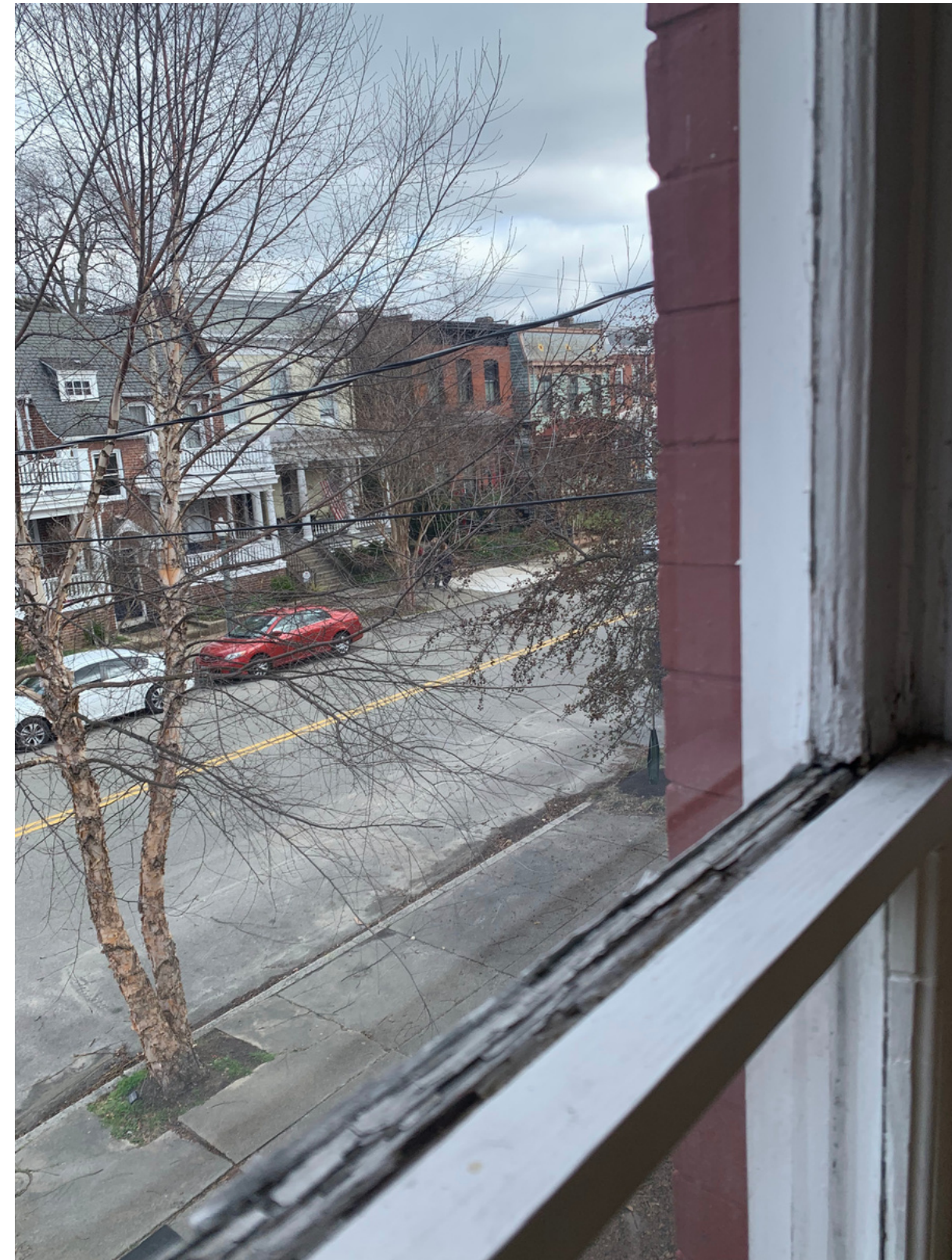
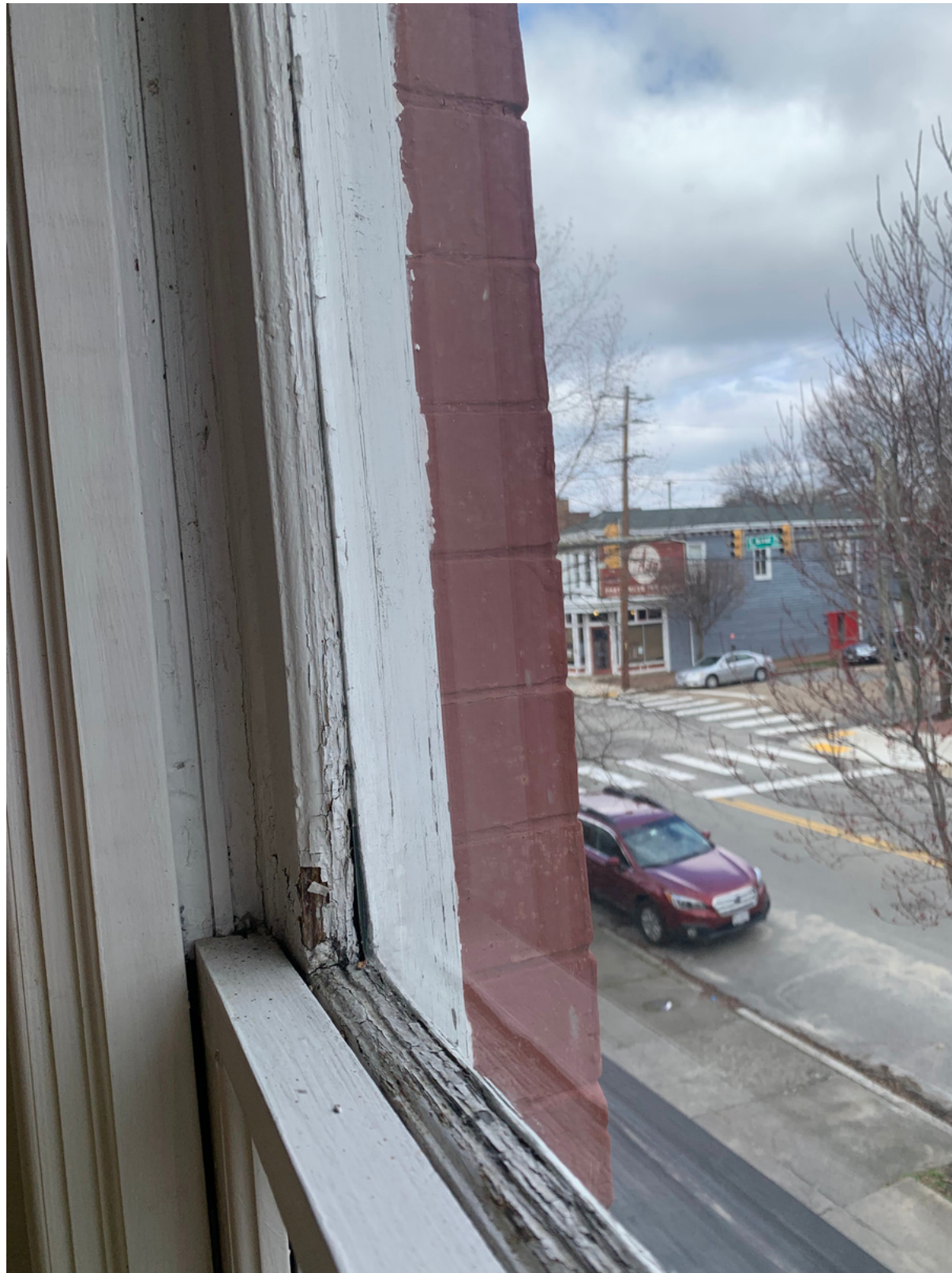
Front #1

Front #2

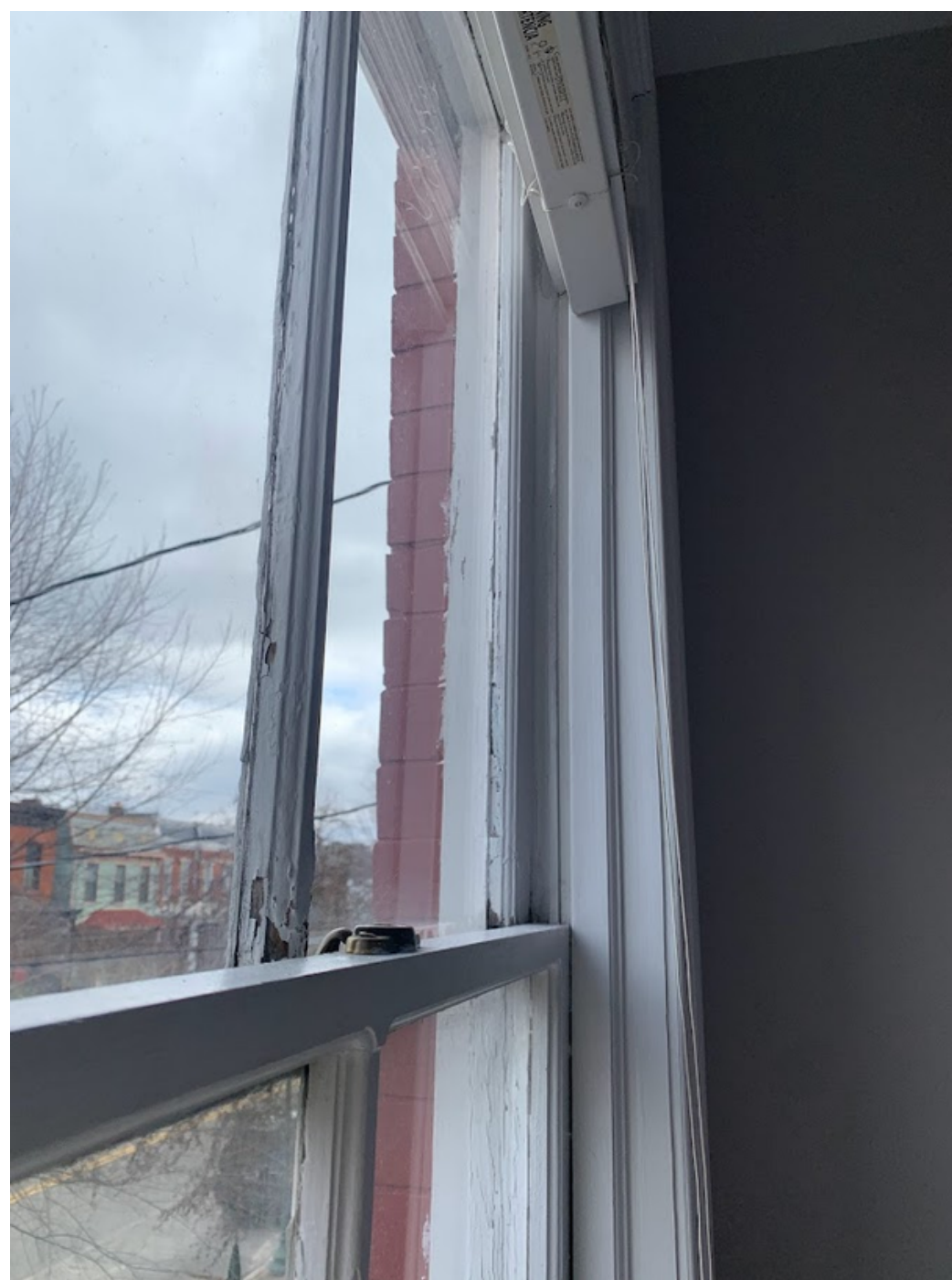
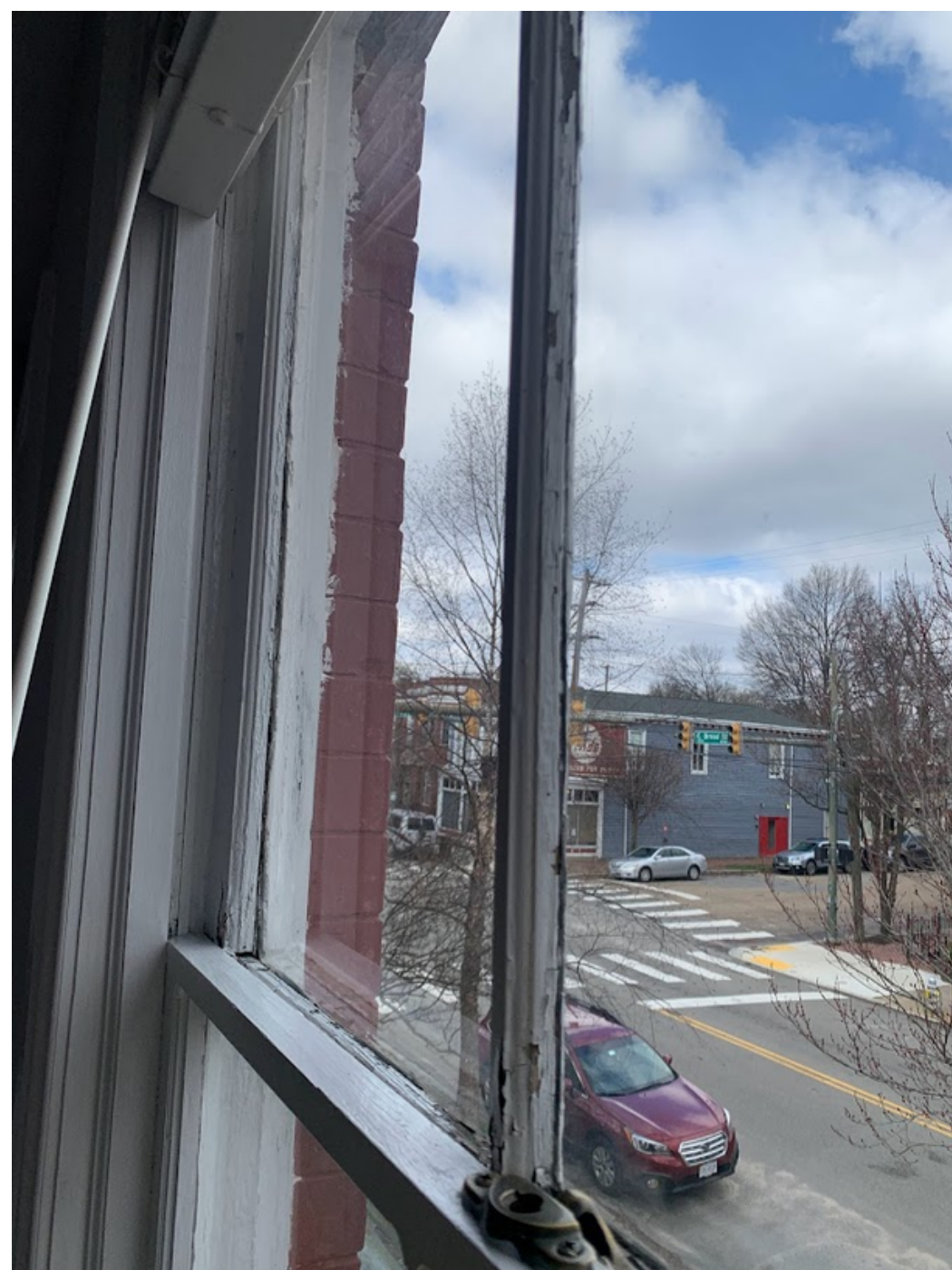
Front #3

2905

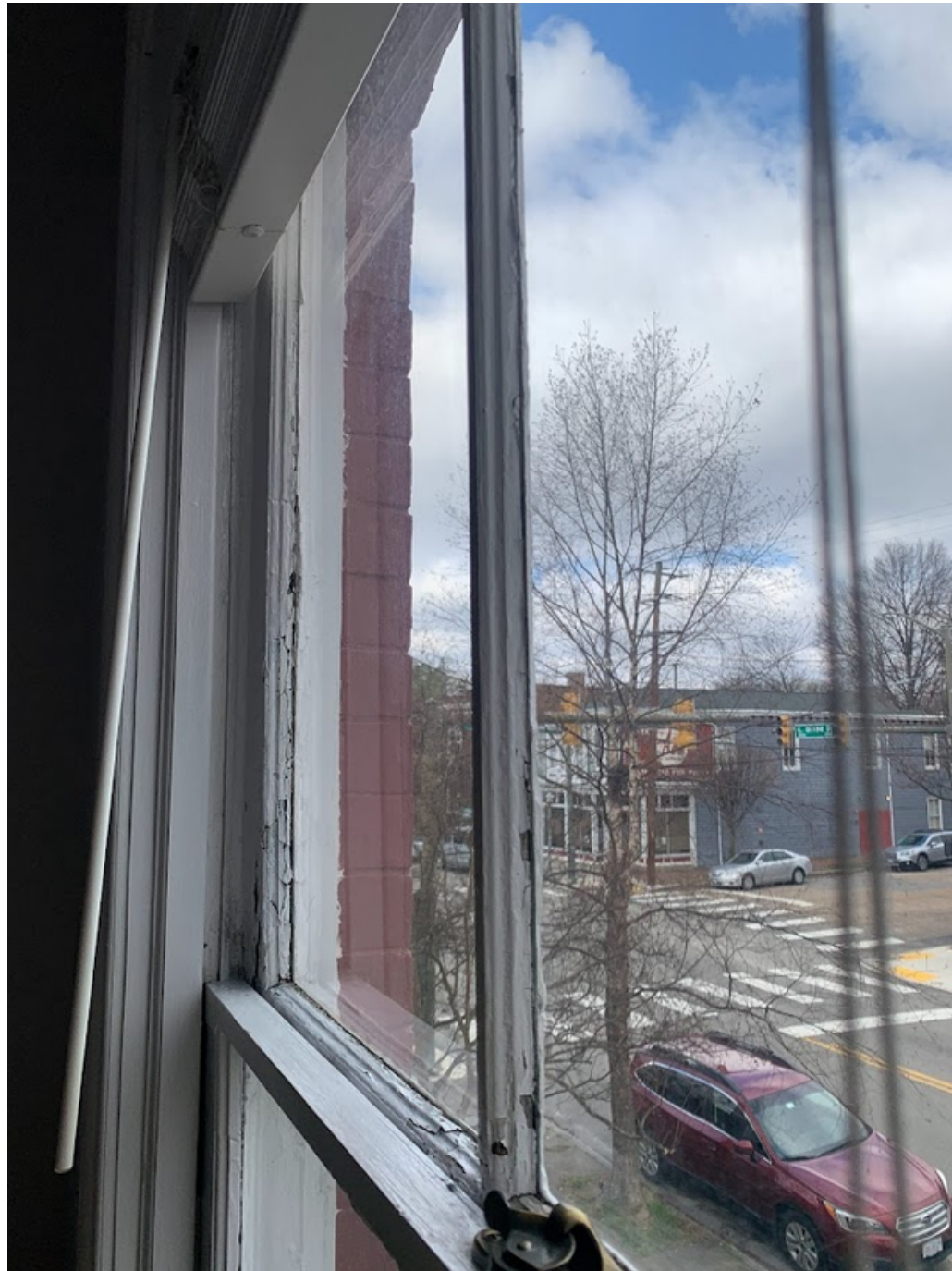
Front #1

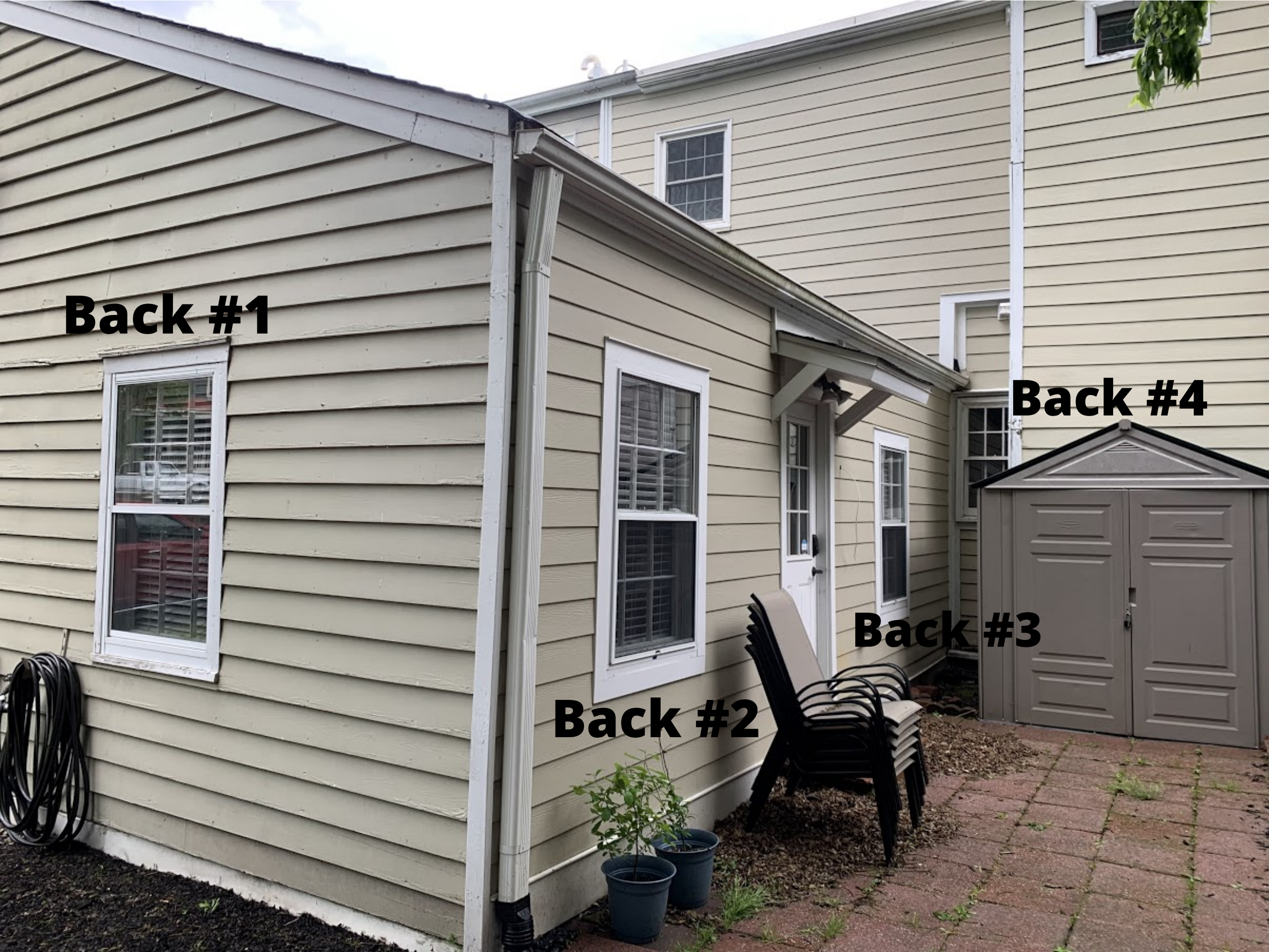


Front #2



Front #3





Back #1

Back #4

Back #3

Back #2

Back #1



Back # 2



Back #3



Back #4

