

#### COMMISSION OF ARCHITECTURAL REVIEW APPLICATION FOR CERTIFICATE OF APPROPRIATENESS

Llistoria district	/ork)		Date/time rec'd: Rec'd by: Application #: Hearing date:			
APPLICANT INFORMAT	ΓΙΟΝ 🗆 Check if	Billing Contact				
Name			Phone			
Company			Email			
Mailing Address			<u>Applicant Type</u> : □ Owner □ Agent □ Lessee □ Architect □ Contractor □ Other (please specify):			
OWNER INFORMATIO	<b>N</b> (if different from above	e) 🛛 Check if	Billing Contact			
Name			Company			
Mailing Address			Phone			
			Email			
PROJECT INFORMATIO	N					
Project Type: 🛛 Alte	eration [	Demolition	<ul> <li>New Construction</li> <li>(Conceptual Review Required)</li> </ul>			
Project Description: (attack	Project Description: (attach additional sheets if needed)					

#### ACKNOWLEDGEMENT OF RESPONSIBILITY

**Compliance:** If granted, you agree to comply with all conditions of the certificate of appropriateness (COA). Revisions to approved work require staff review and may require a new application and approval from the Commission of Architectural Review (CAR). Failure to comply with the conditions of the COA may result in project delays or legal action. The COA is valid for one (1) year and may be extended for an additional year, upon written request and payment of associated fee.

**Requirements:** A complete application includes all applicable information requested on checklists available on the CAR website to provide a complete and accurate description of existing and proposed conditions, as well as payment of the application fee. <u>Applicants proposing major new construction, including additions, should meet with Staff to review the application and requirements prior to submitting an application.</u> Owner contact information and signature is required. Late or incomplete applications will not be considered.

**Zoning Requirements:** Prior to Commission review, it is the <u>responsibility</u> of the applicant to determine if zoning approval is required and application materials should be prepared in compliance with zoning.

### CERTIFICATE OF APPROPRIATENESS APPLICATION INSTRUCTIONS

In advance of the application deadline please contact staff to discuss your project, application requirements, and if necessary, to make an appointment to meet with staff for a project consultation in the office or on-site. The Commission of Architectural Review website has additional project guidance and required checklists:

http://www.richmondgov.com/CommissionArchitecturalReview/index.aspx

Staff Contact: 804.646.6335 Carey.Jones@Richmondgov.com

#### SUBMISSION INSTRUCTIONS

# Certain exterior work can be administratively approved by Staff. Please contact staff for a preliminary determination of the level of review required prior to submitting an application.

Submit the following items to the Division of Planning and Preservation, 900 E. Broad Street, Rm. 510:

- One (1) signed and completed application property owner's signature required
- One (1) copy of supporting documentation, as indicated on appropriate checklist, collated and stapled. All plans and elevations must be printed <u>11x17</u> and all text easily legible.
- One digital copy of the application and supporting documentation, submitted via email or OneDrive.
- Application fee, as required, will be invoiced. Payment of the fee must be received before the application will be scheduled. Please see fee schedule brochure available on the CAR website for additional information.
- Application deadlines are firm. All materials must be submitted by the deadline to be considered at the following Commission meeting. Designs must be final at the time of application; revisions will not be accepted after the deadline. Incomplete and/or late applications will not be placed on the agenda.
- A complete application includes a signed application form, related checklist, legible plans, drawings, elevations, material specifications, and payment of the required fee as described in Sec. 30-930.6(b).
- The Commission will <u>not</u> accept new materials, revisions, or redesigns at the meeting. Deferral until the following month's meeting may be necessary in such cases to allow for adequate review by staff, Commissioners, and public notice if required.

#### MEETING SCHEDULE AND APPLICATION DUE DATES

- The CAR meets on the fourth Tuesday of each month, except in December when it meets on the third Tuesday.
- The hearing of applications starts at 4:00 PM in the 5th floor conference room of City Hall, 900 E. Broad Street. The owner and/or applicant is *encouraged to attend* the meeting.
- All applications are due at 12 noon the Friday after the monthly CAR meeting, except in December, when applications are due the following Monday. For a list of meeting dates and submission deadline dates for each meeting please visit: <u>http://www.richmondgov.com/CommissionArchitecturalReview</u> or contact staff.
- <u>Exception</u>: Revisions to applications that have been deferred or conceptually reviewed at a Commission meeting can be submitted nine (9) business days after that meeting in order to be reviewed at the following meeting. Please contact staff to confirm this date.



ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
			Misc, Misc, 1) Miscellaneous Job Charges, Customer is	
			Responsible for Painting/Staining, Renewal by Andersen is	
			not responsible for any painting or staining	
			Misc, Misc, 1) Miscellaneous Job Charges, Lead Safe Work	
			Practices (Built before 1978)	
			Misc, Misc, 1) Miscellaneous Job Charges, L Trim - Minimal	
			Wrap - White	
101	Kitchen Rear		Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame,	
			Traditional Checkrail, Exterior White, Interior White,	
			Performance Calculator, PG Rating: 40   DP Rating: + 40 / -	
			40, Glass, All Sash: High Performance SmartSun Glass, No	
			Pattern, Hardware, White, Screen, TruScene, Full Screen,	
			Grille Style, No Grille, Misc, Remove Vinyl/Clad/Metal	
			Window	
102	Kitchen Rear		Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame,	
			Traditional Checkrail, Exterior White, Interior White,	
			Performance Calculator, PG Rating: 40   DP Rating: + 40 / -	
			40, Glass, All Sash: High Performance SmartSun Glass, No	
			Pattern, Hardware, White, Screen, TruScene, Full Screen,	
			Grille Style, No Grille, Misc, Remove Vinyl/Clad/Metal	
			Window	



Mark North 1635 W Grace Richmond, VA 23220 H: (804)651-7364

ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
103	Kitchen Left		<b>Window,</b> Double-Hung (DG), 1:1, Flat Sill, Insert Frame, Traditional Checkrail, Exterior White, Interior White,	
			Performance Calculator, PG Rating: 40   DP Rating: + 40 / -	
			40, <b>Glass,</b> All Sash: High Performance SmartSun Glass, No	
			Pattern, Hardware, White, Screen, TruScene, Full Screen,	
			Grille Style, No Grille, Misc, Remove Vinyl/Clad/Metal	
			Window, General Misc. Charge, No tempering needed. Over	
			24in to glass. Confirmed JW	
201	Guest Rear		Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame,	
			Traditional Checkrail, Exterior White, Interior White,	
			Performance Calculator, PG Rating: 40   DP Rating: + 40 / -	
			40, Glass, All Sash: High Performance SmartSun Glass, No	
			Pattern, Hardware, White, Screen, TruScene, Full Screen,	
			Grille Style, No Grille, Misc, Remove Vinyl/Clad/Metal	
			Window	
202	Guest Rear		Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame,	
			Traditional Checkrail, Exterior White, Interior White,	
			Performance Calculator, PG Rating: 40   DP Rating: + 40 / -	
			40, <b>Glass,</b> All Sash: High Performance SmartSun Glass, No	
			Pattern, Hardware, White, Screen, TruScene, Full Screen,	
			Grille Style, No Grille, Misc, Remove Vinyl/Clad/Metal	
			Window	
203	Guest Left		Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame,	
			Traditional Checkrail, Exterior White, Interior White,	
			Performance Calculator, PG Rating: 40   DP Rating: + 40 / -	
			40, <b>Glass,</b> All Sash: High Performance SmartSun Glass, No	
			Pattern, Hardware, White, Screen, TruScene, Full Screen,	
			Grille Style, No Grille, Misc, Remove Vinyl/Clad/Metal	
			Window	



Mark North 1635 W Grace Richmond, VA 23220 H: (804)651-7364

ID#:	ROOM:	SIZE:	DETAILS:	PRICE:
204	Bath Left		<ul> <li>Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame, Traditional Checkrail, Exterior White, Interior White,</li> <li>Performance Calculator, PG Rating: 40   DP Rating: + 40 / - 40, Glass, All Sash: High Performance SmartSun Glass, No Pattern, Tempered Glass, Hardware, White, Screen, TruScene,</li> <li>Full Screen, Grille Style, No Grille, Misc, Remove Vinyl/Clad/ Metal Window</li> </ul>	
205	Bath Left		<ul> <li>Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame, Traditional Checkrail, Exterior White, Interior White,</li> <li>Performance Calculator, PG Rating: 30   DP Rating: + 30 / - 30, Glass, Sash 1: High Performance SmartSun Glass, No Pattern, Sash 2: High Performance SmartSun Glass, No Pattern, Tempered Glass, Hardware, White, Screen, TruScene, Full Screen, Grille Style, No Grille, Misc, Remove Vinyl/Clad/ Metal Window</li> </ul>	
206	MB Bath Left		<ul> <li>Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame, Traditional Checkrail, Exterior White, Interior White,</li> <li>Performance Calculator, PG Rating: 30   DP Rating: + 30 / - 30, Glass, All Sash: High Performance SmartSun Glass, No Pattern, Hardware, White, Screen, TruScene, Full Screen,</li> <li>Grille Style, No Grille, Misc, Remove Vinyl/Clad/Metal Window</li> </ul>	
207	MB Bath Left		<ul> <li>Window, Double-Hung (DG), 1:1, Flat Sill, Insert Frame,</li> <li>Traditional Checkrail, Exterior White, Interior White,</li> <li>Performance Calculator, PG Rating: 40   DP Rating: + 40 / -</li> <li>40, Glass, All Sash: High Performance SmartSun Glass, No</li> <li>Pattern, Tempered Glass, Hardware, White, Screen, TruScene,</li> <li>Full Screen, Grille Style, No Grille, Misc, Remove Vinyl/Clad/</li> <li>Metal Window</li> </ul>	



ID#:	ROOM:	SIZE:	DETAILS:				PRICE:
208	MB Front		Window, D	ouble-Hung (DG), 2	1:1, Limited Travel	Reduced	
			4.625, Fla	t Sill, Insert Frame	, Traditional Chec	krail, Exterior	
			White, Inte	rior White, <b>Perfor</b>	nance Calculator,	PG Rating: 30	
			DP Rating: + 30 / - 30, <b>Glass,</b> All Sash: High Performance,				
			No Pattern	, Hardware, White	, Standard Color E	xtra Lock,	
			Screen, Tru	uScene, Full Scree	n, <b>Grille Style,</b> No	Grille, <b>Misc,</b>	
			Remove Vi	nyl/Clad/Metal Wi	ndow		
							***
WINDOWS: 11	PATIO DOORS: 0	ENTRY	DOORS: 0	SPECIALTY: 0	MISC: 3	TOTAL	\$26,804



Renewal by Andersen is committed to our customers' safety by complying with the rules and lead-safe work practices specified by the EPA.













8 22



# byAndersen



**DOUBLE-HUNG WINDOWS** 

WINDOW REPLACEMENT an Andersen Company



The Better Way to a Better Window



"Thank you. I am extremely impressed with your entire operation from sales to installation. Each step of the way, your staff exhibited professionalism, thorough knowledge and outstanding customer service." JOANN R.

NEW ENGLAND



### An Innovative Way to a Classic Window

Time and time again, we've proved that there is no replacement window company in the world like Renewal by Andersen. By working with the best people, utilizing a superior process, and installing exclusive products, not only do we provide solutions for new windows, we provide solutions for *your* new windows. That's our Signature Service.

From consultation to installation, Renewal by Andersen offers single-company accountability without sacrificing the expertise of a local business. Our integrated approach means we're stronger than any lone manufacturer, contractor, or distributor. At the same time, our retail network includes independent businesses, whose regional knowledge – from architecture to building codes – serves our customers like no other company in the industry.

### **Ongoing Innovation**

From the beginning, the Andersen name has set the industry standard in construction techniques, installation, and technological innovations. As the exclusive window replacement division of Andersen, we are proud to carry this legacy forward. After years of research, rigorous testing, and exacting design, Renewal by Andersen is proud to take its largest leap yet: the next generation double-hung window.

We're here to help you get the windows that feel most like home.



# Perfecting A CLASSIC

Timeless, elegant, simple, versatile – there's a reason double-hung windows are North America's first choice. But at Renewal by Andersen, we believe there's always room to push perfection a little further. Or a lot further.

With our next generation double-hung window, we've taken a beloved blueprint and catapulted it into the 21st century, creating **our most extraordinary, most beautiful, and highest performing double-hung window to date**. With its maximized visibility, one-handed operation, and structural improvements, we're proud, once again, to help set the industry standard in window construction and installation.

Transform the character of your home with a newly refined classic

48 low-maintenance color combinations – no scraping or repainting required

# Ŷ

Personalize with an extensive offering of colors, hardware, grille patterns, and more



# We listened!

REAL

Thanks to homeowner feedback, extensive testing, and continuous improvement, one of our most popular windows is now even better.

#### $\bigstar \bigstar \bigstar \bigstar \bigstar \bigstar - \text{REVIEW}$

"Renewal by Andersen pricing was industry competitive and delivered high quality product. The installation process and installation itself was superior. This is the third time our family/ extended family has used Renewal by Andersen and we have yet to be disappointed. You are our replacement window/door dealer of choice!" JOELLE H. MICHIGAN

Double-Hung Cottage Style Windows / Farmhouse Grilles / Sandtone Interio

# Refinement REDEFINED

Beauty is in the details. In fact, with Renewal by Andersen's double-hung windows, beauty is in every detail. Just as our customers work hard for the places they're proud to call home, so do our designers and engineers push themselves to create windows that live up to the Renewal by Andersen name. When it comes to curb appeal, interior decor, and an eye-catching living space, **our double-hung windows can transform your home in surprising ways**.

# Y

Renewal

by Anderser

#### CLEANER, SLIMMER, STRONGER

These triumphs of engineering blend into your home and outshine vinyl windows

#### ) ↑ | ↓

#### SEE MORE OF YOUR WORLD

Maximize viewing area and ventilation with up to an eight foot tall window



#### NEW RECESSED LIFT

For a clean, elegant look, we've tucked the lift into the sash itself, allowing for an unobstructed sill



#### TRADITIONAL OR MODERN

Our check rail options are just one of many details that add up to your windows' overall beauty



# KEEP THE WEATHER Outside

Even in the dead of winter or the height of summer, no one should sacrifice the comforts of home. Carefully engineered to help protect against heat, humidity, chills, solar radiation, and more, our windows help defend your family from the elements all year round.

All Renewal by Andersen<sup>®</sup> windows are built within a  $\frac{1}{6}$ " tolerance and subject to a battery of quality tests, including climate testing in some of the harshest environments on earth.

### -

SmartSun™ glass is more energy efficie than dual-pane glas during the winter an 70% more efficient during the summer<sup>1</sup>

# 

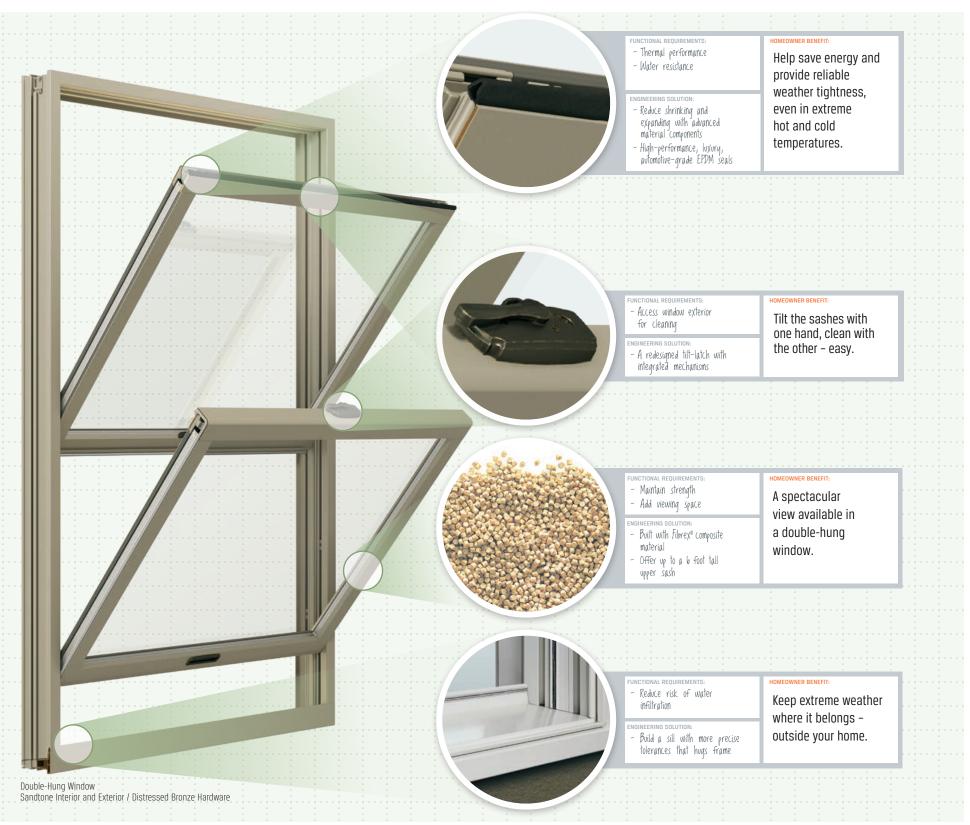
Tested in some of the harshest climates on earth

# **|**+**|**+**|**

5 47%	Double the
ent	weatherstripping
ISS	of most windows
nd	on the market



Helps save on heating and cooling costs all year



# A Legacy of innovation

As a division of Andersen Corporation, we have over a century of product development at our fingertips. Andersen got its start by manufacturing the first standard window frame kits, saving builders across a booming nation both time and money. Since then, the company has only gone forward and upward. At Renewal by Andersen, seeking feedback from our customers to make sure we're on the right track. Our newly refined double-hung window is a new achievement in a lineage of hard work, late nights, and exhaustive testing. We're proud to introduce our newest innovations.

### Getting the Best for Your Home

As proud as we are of our innovations, every function, every tweak, every advanced detail was crafted with only one thing in mind: you. Combining beauty, strength, and performance with no detail overlooked, no dream unexplored - that's what you'd expect from a subsidiary of Andersen, the most trusted family of windows and doors in America.<sup>2</sup>



Twice the material strength of vinyl



Long-term durability with no sagging or warping

All the durability and beauty of natural wood

# ESSENTIALLY Effortless

A beautiful window is only part of the equation. We believe that living with our windows should be as painless as having them professionally installed. We've taken steps to make sure that our double-hung window not only opens smoothly and allows for quick cleaning, but is one of the easiest to operate on the market. With nothing overlooked, our double-hung window is as functional as it is beautiful.

Ki Smooth sill reduces build up of dirt and debris

It's a breeze to operate – every homeowner's dream

Easy to clean and low maintenance



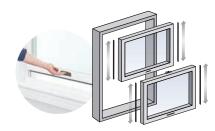
### Cleaning is a Cinch

One-handed tilt latch makes cleaning easy, inside and out. The smooth sill collects less debris and wipes clean faster than you can say "uncomplicated".

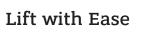


Renewal by Andersen double-hung window sills clean easily

Dirt gets stuck in other double-hung window sills



**NORTH CAROLINA** 



Custom block and tackle balancers are optimized for smooth, effortless operation – it's like floating through the sky in a hot air balloon.





### ★★★★★ - REVIEW

"Everything about the process was easy, professional, well communicated, and met all expectations. The windows look great and could not be any easier to operate." ANDREW AND PATRICIA D.

# Choosing Renewal by Andersen® Double-Hung Windows is as Easy as...

Every Renewal by Andersen replacement project starts with an in-home consultation. On your schedule, our designers will help find the windows that match not only your home, but your lifestyle. Give us a call today and take the first step into a more beautiful, more comfortable world.

> Real wood interiors can

pe stained

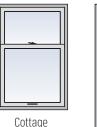
painted

match

your decor



Equal





Monumenta

Select Colors<sup>3</sup>



#### INTERIOR/EXTERIOR



#### EXTERIOR





Grilles PAGE 16



Check Rails PAGE 16



#### Hardware Finish PAGE 17



# Visit Us Online at **RENEWAL**BY**ANDERSEN**.COM



Explore how new windows will look in your home.





See independent homeowner reviews and completed projects from your neighborhood.

#### What are Renewal by Andersen® windows made of?

Every window that leaves our facility with your name on it is built from our exclusive Fibrex<sup>®</sup> material, a unique composite made from reclaimed wood fiber blended with a polymer. This gives your windows the strength, beauty, and durability of wood, as well as the low-maintenance features of vinyl.

#### **20 Years and Counting**

In 2015, we pulled and tested 10 windows installed in 1995. After 20 years of harsh winters and humid summers, each window passed our quality tests with flying colors.<sup>4</sup>

Warrantied not to flake, rust, blister, peel, crack, pit, or corrode,<sup>5</sup> Fibrex material is simply a superior material to build a window from.

#### **Innovative Materials** Fibrex material is twice as strong as vinyl -

#### **Color Choice**

Our unique process fuses color to Fibrex material during manufacturing - including dark exteriors unavailable with most vinyl windows – creating long-lasting beauty with no need to paint or stain.<sup>5</sup>

**FIBREX** 

Andersen. EXCLUSIVE

<sup>3</sup> Printing limitations prevent exact color duplication. See your retailer for actual samples

<sup>4</sup> Based on testing of 10 double-hung units per ASTM E2068 20 years after installation.



Get ideas and be inspired by our window options.

weathertight seals stay weathertight.

#### **Exceptional Material Comfort**

Fibrex material is nearly 700 times more effective at blocking thermal transfer than aluminum, helping protect your family from the elements and your wallet from high energy bills.

#### **Exceptional Beauty**

Without warping, sagging, or cracking, Fibrex material maintains its shape and structural integrity.

		Aluraiaura		Weed
En En	(	Aluminum	Vinyl	Wood
Insulating Properties	V		1	1
Low Maintenance	$\checkmark$	1	1	
Resistance to Decay/Corrosion	$\checkmark$		1	
Structural Rigidity	$\checkmark$	1		1
Durable	$\checkmark$	1		1
Color/Finish Choices	5			$\checkmark$
Maximum Glass Area	1	1		varies
Dark Color Performance	V	1		1
STATISTICS IN THE	$\checkmark$		1	1-7



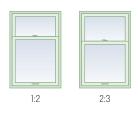
# Equal double-hung windows

A mirror image – the top and bottom sash on this timeless classic are the same proportion, providing balance, symmetry, and maximum airflow.



### Cottage DOUBLE-HUNG WINDOWS

A large bottom sash that blends in with this cozy, vintage architectural style.



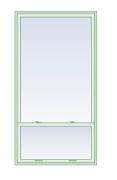




# Monumental DOUBLE-HUNG WINDOWS

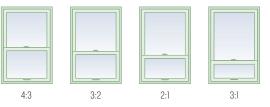
A truly stunning window, the upper sash is available in heights of up to six feet, offering an unparalleled view and overall height up to eight feet tall and four feet wide.

Upper sashes more than four feet tall and forty inches wide are fixed.



# Reverse Cottage

A more prominent top sash provides a better view, as well as plenty of natural light.





# Grille options

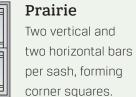
Leave No Detail	
Overlooked	

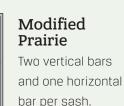
Nothing enhances curb appeal guite like customized window grilles. Renewal by Andersen offers a wide range of creative patterns and combinations, sure to catch the eye of everyone on the block.

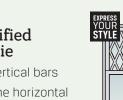
All of our grilles are designed to be long lasting<sup>7</sup> and low maintenance. With such a broad range of high-profile grille options, you can match your home's architecture, update its style, or restore your home to its historical period.











1	Farmhouse
	Two vertical
Ϊ	bars on the
	top sash.

Fractional	
Specified number	
of horizontal	
bars, equal	
distance apart.	

#### Custom Create a new pattern or revive one from the past.

# Hardware **OPTIONS**

### Well in Hand

Define your style with some of the smallest but most important details: locks, latches, and lifts. Not only does Renewal by Andersen hardware function exceptionally well, but it's molded with a durable finish. Available in a variety of styles and colors, we'll help you choose the hardware that's best for your home and your new windows.

# Finishes



#### Standard Hardware









#### <sup>5</sup>See the Renewal by Andersen<sup>®</sup> Products and Installation Transferable Limited Warranty for details.

<sup>6</sup> Distressed bronze and oil rubbed bronze are "living" nishes that will change with time and use.

<sup>7</sup> Based on testing of 10 double-hung units per ASTM E2068 20 years after installation

# Check Rail OPTIONS

Whether you are looking for a traditional aesthetic or a more modern flair, selecting the right check rail is one of the many little touches that add up to a beautiful, unique window built just for your home.



#### Traditional

Straight, perpendicular corners form a clean, classic look.

#### Modern

A beveled corner eliminates the hard edge of the traditional rail, providing a smoother, organic look.

# WINDOW OPTIONS

Insect Screens

### Combinations

Design your dream home by incorporating other window styles alongside your double-hung windows. Choose from a variety of window styles as a way to perfect every room and get the most out of your window replacement experience.



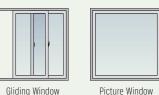








Awning Window













Combination Window

Bow Window

#### Recessed

Save precious sill space with our new recessed lift handle.

#### Hand

The classic lift for a classic window especially ideal for larger windows.

#### Finger

For tight spaces or smaller windows, why use five fingers when one will do?

# Homeowners Ask...

Everything works perfectly when it's brand new. How long will it be before my windows start to stick, slide, or need a push now and then? Our double-hung windows are built to last<sup>5</sup> In a recent study, we pulled 10 of our windows installed 20 years earlier and were thrilled to discover that they opened and closed just as easily as the day they'd been installed.<sup>7</sup>

#### Are these windows really that easy to clean?

We know what a chore window cleaning can be, and we know that everything we can do to make it easier means cleaner, more beautiful windows. Our patent-pending, one-handed tilt latch makes window cleaning easier than ever. You might find yourself looking for an excuse to get the cleaning cloth and the window cleaner!





Matt Muenster, HGTV and DIY network host

# Replacement Project: Matt Muenster

"Every home is unique, and mine is no exception. Plus, my level of expectations are about as high as any homeowner's could be, so for that reason, Renewal by Andersen was an easy decision for me. Custom made and maintenance free, not to mention the execution of a very difficult and professional installation, made me a very happy new window owner."

At Renewal by Andersen, we take pride in the outstanding people, exclusive products, and unique process that make our signature service the best in the industry. All we want is for you to be happy. Fortunately, we're on the right track: in more than 95,000 Renewal by Andersen customer satisfaction surveys, our performance averages 4.7 out of 5 stars. That means over 94% of homeowners are very happy with the entirety of the replacement process. And we can only push ourselves forward from here.



# Design Quick Tips

Take advantage of window color options to bring out the character of your home.

Customize your project by choosing from multiple check rail and glass options.

Use grilles and Estate<sup>™</sup> hardware to maximize curb appeal.

Don't forget to have fun. Once you define your dream windows, you can relax while the experts make it into a reality!

The process is easy. Call today or visit renewalbyandersen.com for a **FREE** in-home assessment at a specific time chosen by you.



# Window and Door Replacement from a Company You Can Trust®

**Don't just take our word for it.** Renewal by Andersen has long been committed to environmentally responsible products and manufacturing methods. Our efforts have been recorded and recognized by leading organizations with some of the most rigorous standards in the United States.





#### **Rest Easy with Our Industry-Leading Limited Warranty**



Because we own the replacement process from consultation to installation, we want each and every one of the families we work with to feel confident with their new windows. Covering the window itself, the frame and hardware, glass and the installation, our industry-leading limited warranty provides complete peace of mind. Non-prorated and fully transferable, ours is one of the

strongest warranties you'll find on any window or door, at any price.

Every window we make is unique, right down to its individual identification number, located on every unit. Whenever you call with a question or concern about a particular window, we know precisely what it is, when it was installed, and where it's located in your home. It's one more way that we place ourselves a step ahead of the industry and alongside the real leaders – our customers.

#### Your Satisfaction Is Our Measure For Success

After the installation, one of our customer care representatives will reach out to make sure everything met or exceeded your expectations. Customer satisfaction is a primary component of Renewal by Andersen's culture. It's what drives our innovation, what pushes us forward, and what we look forward to most at the end of every day. Your feedback is an invaluable asset as we continue our ongoing mission to provide the best home improvement experience possible.



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