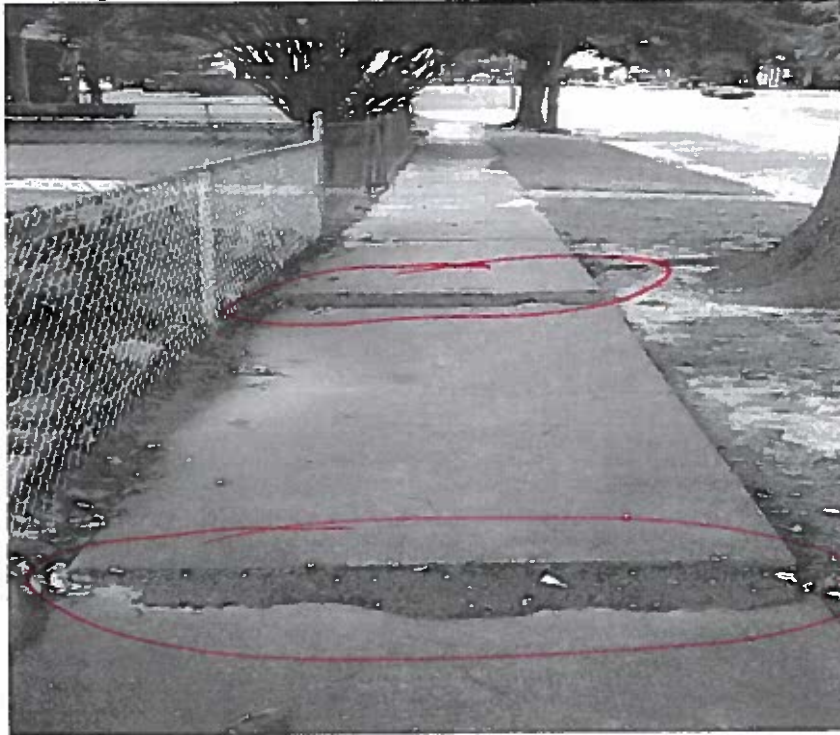
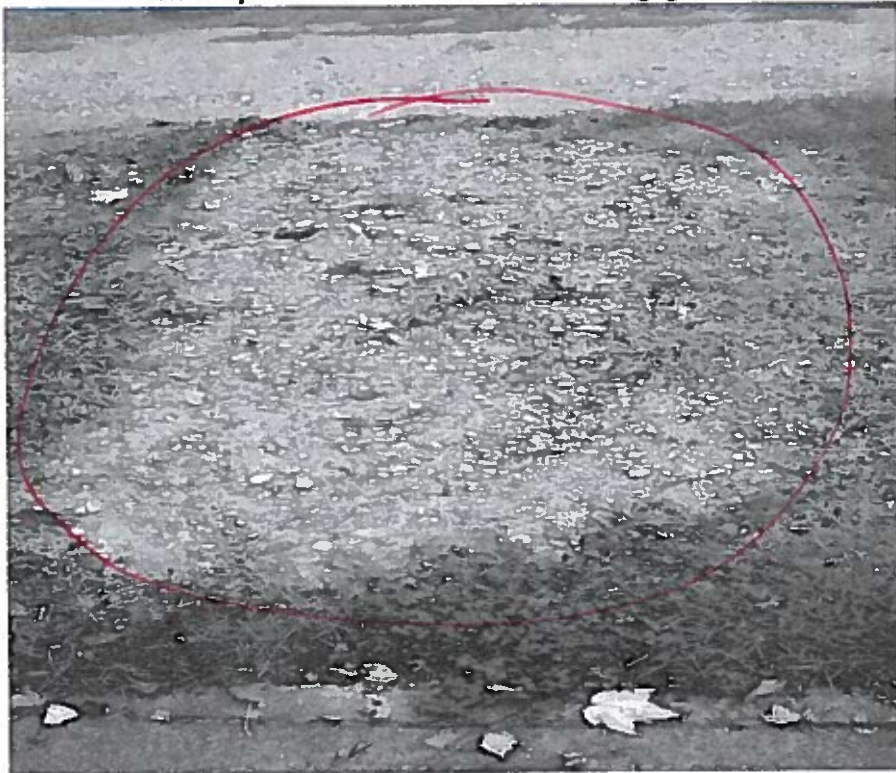


## Sidewalk Complaint for 401-409 Bancroft Ave

Looking east, this is work done by the city of Richmond 4 years ago.



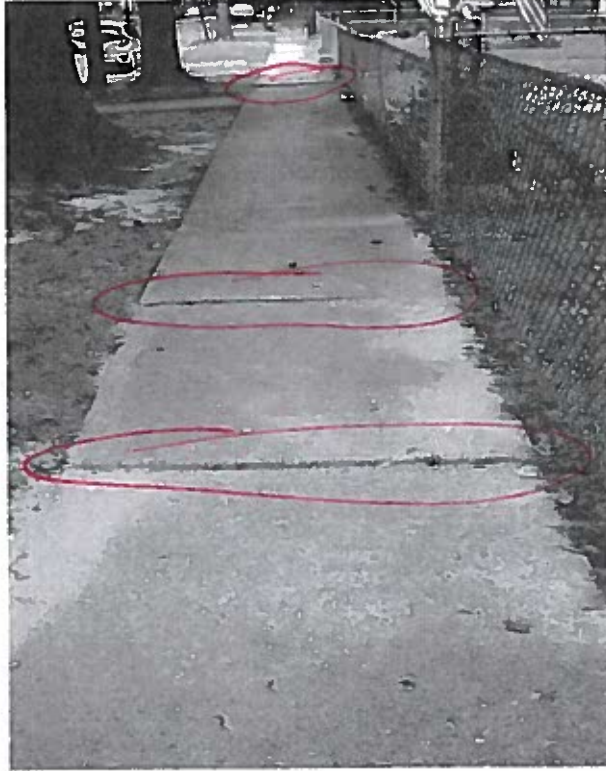
The concrete sidewalk in front of 401 Bancroft Ave is gone.  
The city of Richmond is aware of this negligence.



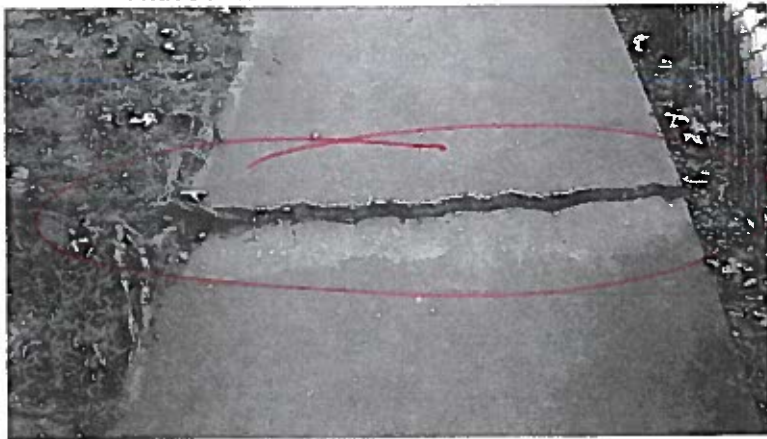
Package  
2

# Sidewalk Complaint for 401-409 Bancroft Ave

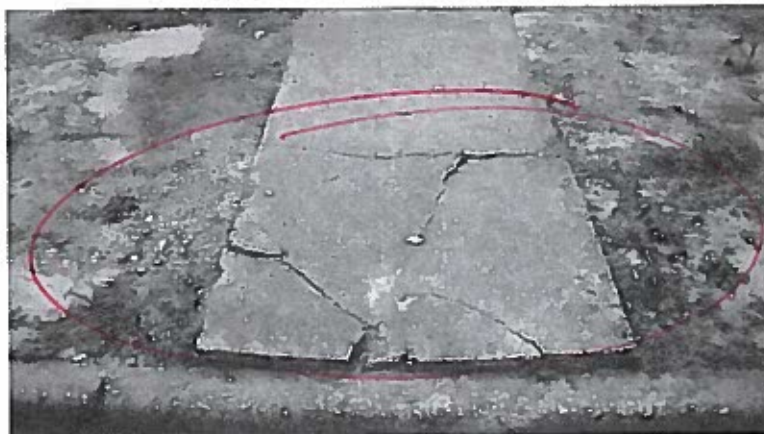
Raised sidewalk is very hazardous for pedestrians and children using it.



A one inch raised sidewalk in front of 405 Bancroft Ave.  
I have seen several children fall at this site.



Sidewalk at 407 Bancroft Ave





Request: DPW0000168... **56**

(<http://richmondvaannouncements.blogspot.com/>)

(<https://www.youtube.com/channel/UCjvnoJkcgIpbeaoVOaLkA4A>)

(<https://twitter.com/CityRichmondVA>)

Service Type: **Repair Roads and Sidewalks**

Opened Date: **January 21, 2019 2:01 pm**

Service Status: **Assigned To Department**

Closed Date:

Subtype: **Concrete Sidewalk Repair**

Immediate Danger to Person or Property: **Yes**

Damage Caused by Tree Roots: **Yes**

Handicap Ramp Present: **No**

Description: **The entire sidewalk on the odd side of the 400 block of Bancroft Ave needs to be repair. There are several pieces of missing pieces of asphalt that the city of Richmond attempted to patch the sidewalk. In addition to the badly worn sidewalk, the homeowners living at 405 Bancroft Ave are now unable to exit their property at the front gate because of tree roots have raised the sidewalk, limiting the opening of the chain link fence gate.**

Location: **405 Bancroft Ave 23222**

Photos:

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Other:

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History:

January 21, 2019 2:01 pm

The service request status has been changed to Assigned to Department.

January 21, 2019 2:01 pm

The service request is submitted.

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Comments:

Comment added by Field Engineer at January 21, 2019 2:01 pm  
Cityworks ID: 386542

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Request: DPW0000329... 90

(<http://richmondvaannouncements.blogspot.com/>)

(<https://www.youtube.com/channel/UCjvnoJkcgIpbeaoVOaLkA4A>)

(<https://twitter.com/CityRichmondVA>)

Service Type: Repair Roads and Sidewalks

Opened Date: August 7, 2019 10:23 am

Service Status: Assigned To Department

Closed Date:

Subtype: Concrete Sidewalk Repair

Immediate Danger to Person or Property: Yes

Damage Caused by Tree Roots: Yes

Handicap Ramp Present: No

Description: This is my second public complaint for the entire sidewalk in the 400 block of Bancroft Ave. The sidewalk is dangerous for children riding, running, and walking on the sidewalk. It is more dangerous at darkness because of lighting conditions.

Location: 405 Bancroft Ave, including the entire 400 Block of Bancroft Ave

Photos:

Other:

---

August 7, 2019 10:23 am

The service request status has been changed to Assigned to Department.

History:

August 7, 2019 10:23 am

The service request is submitted.

---

Comments:

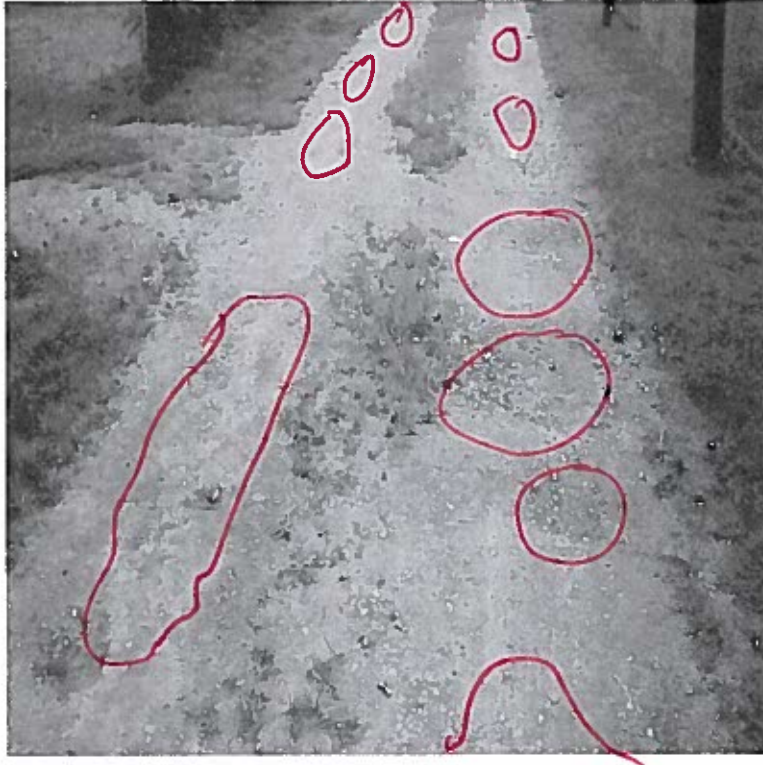
Comment added by Field Engineer at August 7, 2019 10:24 am

Cityworks ID: 401947

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# Alley & Potholes Complaint for 401-409 Bancroft Ave

There are 31 small and huge potholes in the rear alley of 401-409 Bancroft Ave



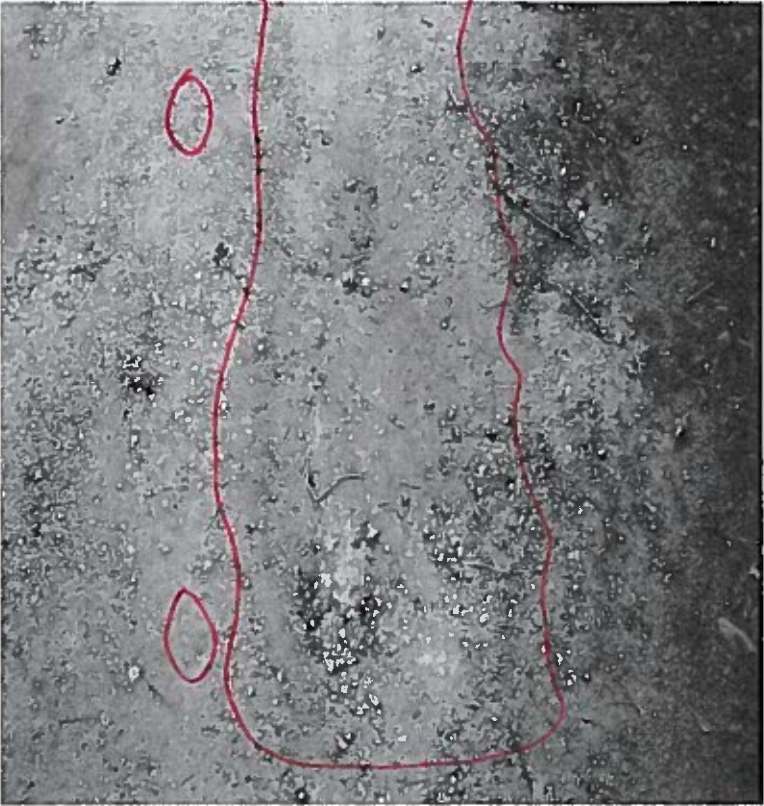
Another huge crater (becomes a small lake when raining) in the rear alley of 401-409 Bancroft Ave



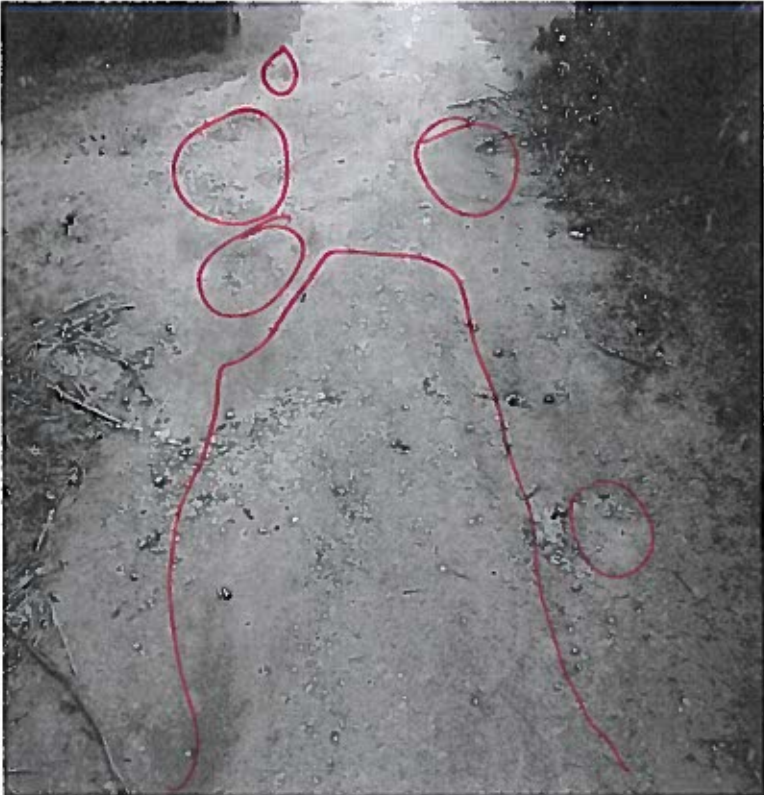
Package  
1

# Alley & Potholes Complaint for 401-409 Bancroft Ave

This pothole is massive. It is a lake when raining.



Several massive craters (becomes small lakes when raining) in the rear alley of 401-409 Bancroft Ave







Request: DPW0000168... 54

(<http://richmondvaannouncements.blogspot.com/>)

(<https://www.youtube.com/channel/UCjvnoJkcglpbeaoVOaLkA4A>)

(<https://twitter.com/CityRichmondVA>)

Service Type:

Repair Alley

Opened Date:

January 21, 2019 1:52 pm

Service Status:

Assigned To Department

Closed Date:

Subtype:

Gravel Alley Repair

Description:

The alley behind the odd side of the 400 block of Bancroft Ave is an ongoing mess. Two years ago, in a public forum, I gave Mayor Stoney pictures of the alley. He ensured me that the problem will be corrected. Two years later, the same problem exists. The alley is highly traveled, including weekly Refuse trucks and Recycle trucks. The alley is messy and muddy. I have pictures to validate this claim. We are requesting a timely response to this complaint.

Location:

405 Bancroft Ave

Photos:

Other:

January 21, 2019 1:52 pm

The service request status has been changed to Assigned to Department.

History:

January 21, 2019 1:52 pm

The service request is submitted.

---

Comments:

Comment added by Field Engineer at January 21, 2019 1:52 pm  
Cityworks ID: 386540

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Request: DPW0000329... 86

(<http://richmondvaannouncements.blogspot.com/>)

(<https://www.youtube.com/channel/UCjvnoJkcgIpbearVOaLkA4A>)

(<https://twitter.com/CityRichmondVA>)

Service Type:

Repair Alley

Opened Date:

August 7, 2019 10:19 am

Service Status:

Assigned To Department

Closed Date:

Subtype:

Gravel Alley Repair

Description:

This is an ongoing complaint involving this alley. There are huge potholes. The potholes quickly fill up very quickly whenever there is a rain storm or other wet weather. Mayor Stoney is aware of this problem because I presented it to him three years ago at one of his public forums.

Location:

405 Bancroft Ave 23222

Photos:

Other:

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August 7, 2019 10:19 am

The service request status has been changed to Assigned to Department.

History:

August 7, 2019 10:19 am

The service request is submitted.

---

Comment added by Field Engineer at August 7, 2019 10:20 am

Comments:

Cityworks ID: 401943

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**CITY OF RICHMOND**  
**DEPARTMENT OF PUBLIC WORKS**

**RE: 400 Block of Bancroft Avenue-Concrete Sidewalk  
Request #: 324600**

Dear Mr. Greene:

Thank you for your request to **install concrete sidewalk along Bancroft Avenue from Alvis Avenue to Richmond Henrico Tpke**. The Capital Projects staff has reviewed your request and the estimated cost to perform this work is **\$43,000.00**. This estimate includes 350 LF of new 5' wide concrete sidewalk and three (3) wheelchair ramps.

This project is a candidate for funding through the city's **Capital Improvement Plan**. However, it is not supported by the current year's budget.

This project will be submitted for consideration in next year's Capital Budget where the project will be evaluated against other proposals. Capital funds are limited and all projects are evaluated on their own merit. Therefore, funding may not be available for this project in the near future.

Also please be aware that should this request be approved, the City of Richmond may require additional Right-of-Way to construct the project.

If you have any questions, please feel free to call me at (804) 646-0302.

Sincerely,

A handwritten signature in black ink, appearing to read "Todd Loney".

Todd D. Loney  
Engineer III

*An undated letter*

# Failure to repair alley and Failure to repair sidewalk Complaints

**Chief Complainants:**

Thad A. Jones and Patricia W. Jones  
405 Bancroft Ave  
Richmond, VA 23222  
804-329-4999 (home)  
804-986-2425 (cell)  
[thad.a.jones@comcast.net](mailto:thad.a.jones@comcast.net)

**Other complainants:**

Residents living at 401, 403, 407, & 409 Bancroft Ave and residents living at 400, 402, 404, 406, & 408 E. Gladstone Ave

**Package #1 Complaint**

Pictures of the alley behind 401-409 Bancroft Ave & 400-408 E. Gladstone Ave  
Citizen Service Requests to repair the alley behind 401-409 Bancroft Ave  
& 400-408 E. Gladstone Ave  
Undated letter from the engineer explaining why no action will be given to this complaint

**Package #2 Complaint**

Pictures of the sidewalk in front of 401-409 Bancroft Ave  
Citizen Service Request to repair the sidewalk along 401-409 Bancroft Ave  
Undated letter from the engineer explaining why no action will be given to this complain

**PUBLIC COPY  
PLEASE DO NOT REMOVE**