



CITY OF RICHMOND
DEPARTMENT OF FINANCE
TAX RELIEF FOR THE ELDERLY OR PERSONS WITH DISABILITIES PROGRAM

November 21, 2025

Dear Tax Relief Participant:

Our records indicate that you are currently participating in the Tax Relief for the Elderly or Persons with Disabilities Program for tax year 2025. In order to remain in the program and/or keep the Tax Relief credit on your real estate tax bill for 2025, participants are required to submit either:

a.) A Tax Relief application with all necessary supporting documentation

Or

b.) A Tax Relief Recertification affidavit

The documentation required for your continued participation in the program depends on what year in the three year cycle you are currently on. As of today, our office has not received the required documentation. In order to remain in the program, please submit the necessary documentation no later than **December 31, 2025**. If our office does not receive the documentation by the specified deadline, the Tax Relief credit will be removed from your 2025 real estate tax bill and you will be responsible for any penalty or interest charges that will have accrued.

To find out which documentation you need to submit in order to remain in the program, please contact our office by phone at **804-646-6015** or by email at TaxRelief@rva.gov. Alternatively, you can visit us at **City Hall, 900 E. Broad Street, Room 103**, where we will be happy to assist you in person.

Sincerely,

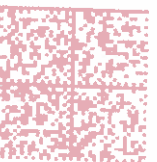
Tax Relief for the Elderly and Persons with Disabilities Staff



CITY OF RICHMOND
 Department Of Finance
 Real Estate And Tax Relief
 900 East Broad Street Room 100
 Richmond, VA 23219

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 1007 KINGSWAY RD
 RICHMOND, VA 23225

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Request for Required Documents and Program Review for Tax Relief for the Elderly

Stephanie <stephanie4the9th@gmail.com>
To: <taxrelief@rva.gov>, <RVAMayor@rva.gov>

Wed, Feb 4 at 10:54 AM

Good morning,

I hope this message finds you well. I am writing to request the necessary documents associated with the tax relief program for the elderly. I received a letter dated November 21, 2025, delivered to my mother's home in February 2026. According to the information on the letter, I am in receipt of this letter well after the established deadline. As a citizen with severe medical expenses, this savings is detrimental to whether or not she can afford to live in her own home or have funds to pay for medical bills. Although appreciative for the benefit, our seniors need more than 30 day notice to provide documentation given our faulty mail services.

Additionally, I would like to propose that the City of Richmond consider implementing measures for our elderly seniors that would allow individuals enrolled in the tax relief program to remain on the program permanently, or at the very least, undergo a review rather than having them to reapply annually. As individuals age, their circumstances tend to remain consistent, and this change would provide much-needed stability for those in the program who may or may not have caregivers that can address their affairs.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
Stephanie Starling
804.404.2272

A Reply to your Ask The Mayor inquiry

Mayor Danny Avula <RVAmayor@rva.gov>
To: Stephanie <stephanie4the9th@gmail.com>

Wed, Feb 4 at 10:54 AM

Thank you for emailing the office of Mayor Danny Avula. The mayor appreciates having the benefit of your views and thanks you for taking the time to correspond. If your message requires follow-up from a specific city department, your email will be forwarded accordingly and the appropriate department will respond.

For additional service, please contact 311 (Richmond city residents) or (804) 646-7000.

Again, thank you for contacting the office of Mayor Danny Avula.

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(804) 646-6015



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