

Richmond City Council

Education and Human Services Standing Committee Work session

City Hall, 5th Floor Conference Room

September 17, 2024 at 12 p.m.-2 p.m.

Please add to this table ideas for topics of discussion to establish goals and objectives for the EHS Committee over the next year to address education, health and human services accomplishments over the next year. Thank you.

Topic	Goal	Status/Questions	Total Budget
Homeless Services	Provide a year-round walk-up shelter, 150 beds for winter months (Nov 15th-April 15th, 50 beds year round)	Questions for HHS: When will the shelter be year-round walk up and what does the current timeline for this look like? What is the plan for families and children who need walk-up shelter at the point of crisis and who are unable to come through the point of entry?	\$
Housing Resource Center	Provide a “no wrong door” walk up solution to city residents seeking shelter and services in order to better serve individuals and families experiencing a	Questions for HHS: Who is contracted in/signed onto an MOU currently? When will various city agencies be available for people walking in? What is the intake process? What does the case	\$

	housing insecurity crisis	management journey look like?	
Non-Departmental	Ensure that the city moves to a responsive and strategic funding process that allocates money to fill the “gaps” in human service need. Consider moving to an RFP model for services and programs.	Will there be changes to the non-departmental funding process for non-departmental to address specific issues identified as gaps or needs for services to have a strategic focus on funding those needs?	
DSS	Improve processing and quality of customer service experience for individuals applying for benefits (to include but not limited to; SNAP, TANF, LIHEAP, Medicaid and Auxiliary Grants for ALF)	<p>Questions for HHS:</p> <ul style="list-style-type: none"> -311 cross training (how many 311 workers are able to assist with basic VaCMS questions/look up individual cases?) -Number of aged renewals, new apps awaiting approval, denials and appeals (for SNAP and Medicaid) -Number of cases per eligibility worker (caseload ratio comparison from 2022, 2023 and 2024) 	

<p>RRHA</p>	<p>To improve RRHA programs, processes and policies to ensure that residents have the very best opportunity to obtain, maintain and sustain stable housing</p>	<p>-How many families up for eviction/timeline</p> <p>-Waiting list: total number across RRHA</p> <p>-Number of unoccupied units on the inventory</p>	
<p>Head Start and Early Education</p>	<p>Increase the number of slots and students enrolled? Maximize partnership opportunities with other nonprofit providers and entities accepting HS and VPI slots?</p>	<p>-Current enrollment numbers?</p> <p>-What other data points do we need?</p>	
<p>Boards & Commissions</p>	<p>To align all existing and new Boards and Commissions to ensure we maximize opportunities to collaborate, collect data and leverage the strength of these groups to help implement shared goals</p>	<p>-What needs house keeping?</p> <p>-What Boards/Commissions should be reporting into EHS with regular reports?</p> <p>What data and information are we looking for?</p>	