

The seal of the City of Richmond Department of Fire & Emergency Services is a circular emblem. It features a central figure of a firefighter in white, holding a hose and spraying water. The background of the seal is blue with white stars. The outer ring of the seal is grey with the text "CITY OF RICHMOND" at the top and "ESTABLISHED 1731" at the bottom. A red banner is at the bottom of the seal.

QUARTER 2 FY25 REPORT TO THE PUBLIC SAFETY STANDING COMMITTEE

JEFFREY SEGAL, INTERIM FIRE CHIEF

RICHMOND DEPARTMENT OF FIRE & EMERGENCY SERVICES

QUARTERLY RESPONSES:

293 Fire
Incidents

5,222 EMS
incidents

FIRE QUARTERLY RESPONSE TIMES:

MEDIAN TIMES

Responded to 293 Fire Incidents.

Median Turnout Time was 0m:49s (Fire).

Median Travel Time was 3m:23s (Fire).

Median Response Time was 4m:36s (Fire).

FIRE QUARTERLY RESPONSE TIMES:

90TH PERCENTILE

Responded to 293 Fire Incidents.

90th Percentile Turnout Time was 1m:27s (Fire).

90th Percentile Travel Time was 7m:01s (Fire).

90th Percentile Response Time was 8m:38s (Fire).

EMS QUARTERLY RESPONSE TIMES:

MEDIAN TIMES

Responded to 5,222 EMS incidents.

Median Turnout Time was 0m:54s (EMS).

Median Travel Time was 3m:34s (EMS).

Median Response Time was 4m:52s (EMS).

EMS QUARTERLY RESPONSE TIMES:

90TH PERCENTILE

Responded to 5,222 EMS incidents.

90th Percentile Turnout Time was 1m:32s (EMS).

90th Percentile Travel Time was 6m:39s (EMS).

90th Percentile Response Time was 8m:17s (EMS).

SPECIALTY CALLS QUARTERLY



Water Rescue responses: 8 calls during these period, including 4 swift water rescues, 2 watercraft rescues, and 2 searches for a person in the water.



Technical Rescue responses: 69 calls.



HazMat responses: 9 calls during this quarter.

FIRE INVESTIGATIONS REPORT

Investigation Type	Responses	Open	Closed
Accidental	12		
Arson	14		
Incendiary	15	4	12
Undetermined	9	3	6

DISPLACEMENT FROM FIRE



For all residents or occupants that require shelter after a fire, Red Cross is requested.



At times, apartment management can relocate displaced occupants to vacant apartments. This does not require the assistance of Red Cross.



There were 29 displacements during the quarter.

ARSON K9 PROGRAM

- In fall 2024, the Fire Department signed the approval for a partnership with the Bureau of Alcohol, Tobacco, Firearms and Explosives (ATF) for a new ATF K9.
- Our current K9 (Erny) is eligible to retire at anytime.



SUPPORT SERVICES FLEET REPORT:

20 Front Line Engines

8 Front Line Trucks

Our apparatus ages range from 1998 to 2024, including reserves.

SUPPORT SERVICES FLEET REPORT:

Reserve Vehicles	Model Year
Engine	1998
Engine	1998
Engine	1998
Engine	2016
Truck	1998
Truck	2000
Truck	2011
Truck	2012
Truck	2012
Truck	2012

Incoming to Fleet:

- 4 Battalion Chief F-150 Vehicles
- 3 Pierce Saber Engines are due to be delivered April-May of 2025.
- 2 Pierce fire engines are due to be delivered by fall 2025.



FIRE FACILITIES MAINTENANCE REPORT:

- Richmond Fire has 20 fire stations.
- They have an average age of 37 years. Build years range from 1952 to 2025.
- Fire Station 12 and Fire Station 21 are under construction.



FIRE STATION 12 UPDATE

- Completion: Spring 2025
- Features & Highlights:
 - Employee health, safety and wellness features
 - Community meeting space
 - Employee privacy





FIRE STATION 12 HONOR AWARD!

- For Fire Station Design Excellence
- Presented by F.I.E.R.O.
 - Fire Industry Education Resource Organization's Fire Facilities Design Awards Program



FIRE STATION 21 UPDATE

- Located on Richmond Highway
- Completion: Fall 2025
- Features & Highlights:
 - Employee health, safety and wellness features
 - Community meeting space
 - Employee privacy
 - Situated to serve large area of Richmond's Southside.



FIRE FACILITIES MAINTENANCE REPORT:

Maintenance Projects:

Roof replacements to Fire Station 10 and Fire Station 16

Repainted Fire Station 15, Fire Station 16, and Fire Station 18.

Replaced five fire station apron ramps.

FIRE TRAINING ACADEMY:

- Conducted Term 3 Probationary Testing for Lateral Recruit Class 105 (12 RFD Members)
- 17 of 29 recruits were females
- NFPA's reports 5% career female fire fighter
- Richmond Fire will be double the national with 11%



FIRE TRAINING ACADEMY: COURSES HELD

- Surface Water & Swift Water Certification (October – 13 RFD Students)
- VDFP Rescue & Survival Train the Trainer Update for VDFP Division 1 (October – 5 RFD Students)



FIRE TRAINING ACADEMY: COURSES HELD

- SCBA/MSA Telemetry Tracker Training (3 sessions for all shifts ACs/BCs/Captains)
- 2 VDFP Passenger Vehicle Operations/Technician Courses (November – 42 RFD Students)



FIRE TRAINING ACADEMY: COURSES HELD

- Emergency Vehicle Operations Course IV & Training Response Group Tiller Training Course
- Rope Operations
- Richmond Engine Operator Program



