



City Of Richmond, Virginia

City Council

G. MANOLI LOUPASSI
CITY COUNCIL REPRESENTATIVE
FIRST DISTRICT

October 7, 2002

Ms. Annie Gaines
2802 Wamsley Boulevard
Richmond, Virginia 23234

Dear Ms. Gaines:

Council Member Manoli Loupassi has asked that I acknowledge your telephone call today. I wanted to take just a moment to respond to the inquiry and to let you know that I can appreciate your frustration with this matter.

My records reflect that you are a resident of the **Eighth District** represented by **Council Member Reva Trammell**. I am sure that she would appreciate hearing from you personally regarding your ongoing issue. Her telephone number is **233-7382** or **646-5429**. However, in an effort to be of assistance, I have contacted the Department of Public Works and requested staff to review your concern and respond to you directly. I was pleased to contact the Department of Public Works on your behalf, and I am confident they will respond to your concerns in a timely fashion. I apologize for any inconvenience you may have experienced.

Please feel free to contact the **Public Works Customer Care Center** at **646-0999** to check the status of your concern or to provide additional information you feel would be pertinent in the resolution of this problem. I remain hopeful that the appropriate Public Works staff will contact you in the near future.

Again, thank you for bringing this matter to the attention of Council Member Loupassi. Council Member Loupassi is pleased to serve the citizenry of Richmond.

Sincerely,

Linda D. Gross, Council Liaison
for Council Member Manoli Loupassi