

# DPU's Response to the IT Vulnerability Audit

## Advantex R7.7 – Work Management and Mobility Solution (WMMS)

### Current State

- Advantex 7.7 Software, Databases, and Operation Systems are unsupported.

### Future State

- In 2018 Upgrade Advantex 7.7 to Service Suite 9.4
- Service Suite 9.4 is supported through 2022
- In 2019 DPU will partner with DIT to develop a migration strategy for Service Suite 9.4 to remain on supported platforms.

## Customer Information System (CIS)

### Current State

- Oracle Forms 10g R2 are unsupported.
- Oracle Database 11g is supported through 2020
- Operating System HP UX 11.31 R2 is supported through 2025

### Future State

- DPU will partner with DIT immediately to devise a migration strategy from Oracle Database 11g to 12c R2 which is supported through 2023.
- DPU has immediate plans to work with DIT to create a migration strategy to upgrade CIS forms from 10g to 12c to mitigate potential security risks.
- In 2021 DPU will partner with DIT to develop a migration strategy to maintain supported platforms through the CIS replacement.

## CIS Transformation Phases/CIS Replacement

- Perform the CIS Assessment – 2020-2021
- Create the CIS Transformation Plan – 2021
- Develop Project Scope and Project Plan 2022-2023
- Execute Implementation Plan 2024-2027

## Call Center Reports (Tripod Server)

### Current State

- Operating System HP UX 11.11 is unsupported
- Oracle Database 10 R2 is unsupported

### Future State

- In 2018 DIT and DPU will upgrade HP UX from 11.11 to 11.31 which is supported through 2023
- In 2018 DIT and DPU will upgrade Oracle Database 10g to 12c R2 which is supported through 2023